



Instructions For Use For



Oxevision Seclusion

en-GB English

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Symbols Used In This Manual And On Product Labels

| | | | |
|---|-------------------------------|---|---------|
|  | Read the instructions for use |  | Caution |
|---|-------------------------------|---|---------|

Instructions For Use For Oxehealth Seclusion Product

Carefully read all instructions prior to use. Observe all warnings and precautions noted throughout these instructions. Failure to do so may result in misunderstanding of the system outputs.

These instructions for use are for the Oxehealth Seclusion product, which is a product module within the Oxehealth Oxevision platform. For instructions on how to use other product modules within the Oxehealth Oxevision platform, refer to other instructions for use for those product modules.



Oxehealth Seclusion uses the Oxehealth Vital Signs medical device, and so the instructions for Vital Signs should be read prior to use.

Intended Use

The Oxehealth Seclusion product is an electronic patient record system that provides a timeline summary of categories of:

- Activity detected by Oxehealth Activity Tracker products,
- Vital sign measurements from the Oxehealth Vital Signs medical device, and
- indications of rapid tranquilisation (RT) events recorded by clinicians.

The Seclusion product is a reporting tool intended to support the management of seclusion sessions by recording rapid tranquilisation events alongside data from Oxehealth Activity Tracker and Vital Signs products. The Seclusion product does not have a medical purpose. The Seclusion product is not intended to be used as an independent medication record.

It is for use within single occupancy rooms within secured environments where a framework exists that mandates continuous observation and periodic safety checks by a trained professional to ensure subject safety. The product is designed to provide additional information in parallel to the authoritative human checks.

The Oxehealth system is intended for use by appropriately trained healthcare professionals with a duty of care and should not be used by untrained users.

The Seclusion product is indicated for use on adults and adolescents¹, who do not require critical care in accordance with the intended use of the Oxehealth Activity Tracker and Vital Signs products.

Contraindications, Warnings and Cautions

Observe all contraindications, warnings, and cautions in the Oxevision Activity Tracker and Vital Signs Instructions for Use. Failure to do so may result in harm to patients or users.

¹ 12 years and older, under 18 years



Warnings

The Seclusion product must not be used in rooms that contain or may contain:

- Domestic animals
- A shower or significantly sized water feature.

The Seclusion product is not a patient monitor or a vital signs monitor. Oxehealth Vital Signs provides vital signs spot-check measurements. Its outputs do not indicate whether the person it is monitoring is alive, nor does it give any indication of the health or safety of an individual. The product cannot be used to determine whether an individual is dead. It must not be used as the sole basis for making any decisions or recommendations relating to clinical diagnosis, subject care or treatment. Decisions or recommendations must be made by a clinician based on broader evidence than the Seclusion product alone provides.

The Seclusion product is not a medication record or planning tool for tranquilisation of patients. Decisions or recommendations for administering tranquilisation must not be made based on the rapid tranquilisation indications in the Oxehealth Seclusion session report.

Cautions

The Seclusion product may give incorrect information about activity in the room in the following circumstances:

- Large airflows through the room
- Other sources of movement in the image
- If another living being is present in the image (including hidden from view, for example by sheets)
- Running, dripping or spraying liquids in the image
- Moving patches of light or shadow in the image
- In the presence of sources of flashing or variable light, including other Near Infrared illumination, for instance from an existing CCTV installation
- Sources of mechanical vibration, for example massage devices, in the image
- Vibration of the Oxehealth hardware, caused for example by drilling into a nearby structure
- In the event that someone dies but continues to move (for example to swing or to twitch) for a period after death.
- Where insufficient body area is visible to the camera
- If the area the camera sees of the subject is heavily saturated due to exceptionally bright illumination
- In subjects with pronounced sleep apnoea or who are deliberately controlling their breathing
- The subject is in a dark area of the room while a large part of the remainder of the room is covered in direct sunlight.

The product analyses video captured from a video camera within a room illuminated by a Near Infrared Illuminator, and so obstruction of either of these parts of the device will severely compromise its operation.

Oxehealth software and related hardware installed inside or outside the room environment is not to be installed or maintained by anyone other than an Oxehealth-trained representative. Any attempt by a non-Oxehealth representative to interfere with the hardware, operating system administration or software configuration outside that described in this manual may result in damage to the device performance.

If you make significant physical changes to a room, for instance, visible structural changes or adding large items of furniture, this may affect the device performance, and you should inform Oxehealth.

Maintenance

The Seclusion product analyses video from an infrared illuminated room that has been captured by a video camera. Hardware is installed within a housing, and so the cleanliness of the housing must be maintained. When cleaning the housing unit and/or touch screen devices, do not use solvent-based, ammonia, caustic or abrasive cleaners or abrasive cleaning materials on the clear front of the housing unit or on touch screen device displays, as this may scratch or fog the material, and potentially degrade the ability of the device or the user's ability to see the subject clearly and may reduce the reliability and accuracy of the output.

If components within the sealed housing are directly exposed to liquids, vapours or dust, then they may be damaged and cease to operate correctly. If this happens, switch off the product and inform Oxehealth.

In the event of failure of any part of the Oxehealth product, inform Oxehealth.

Only Oxehealth or Oxehealth-trained maintenance personnel may make modifications to this device as these may affect device performance. If you are in doubt about whether changes could affect the device, you should contact Oxehealth, who can advise.



IMPORTANT SAFETY AND SECURITY NOTICE - please read carefully

Maintaining the privacy of subjects, and protecting the confidentiality of their data is of the utmost importance. Ensure that you observe all of your organisation's safety, privacy and security policies and guidelines, and do not relocate any equipment that has been installed for the Oxehealth software, or change any security or access arrangements to the equipment without first informing Oxehealth.

If you are using any mobile devices to access your Oxehealth software, pay particular attention to ensuring these devices are used only by authorised and trained staff, using the devices as intended.

The Oxevision software is not intended to be used as a surveillance tool, and you must use the functions to view the video feed in accordance with your organisation's privacy and security policies. Failure to do so puts you and your organisation at risk of violating individuals' rights, and data protection laws.

How To Use Oxevision Seclusion - UI Version 2.0

If your graphical user interface “About” screen displays “UI: 2.0”, as illustrated below. Then please refer to this section, “How To Use Oxevision Seclusion - UI Version 2.0”. Otherwise refer to the Oxevision Seclusion Instructions For Use versions 1.0 to 11.0, which can be requested via the feedback form or viewed at www.oxehealth.academy.

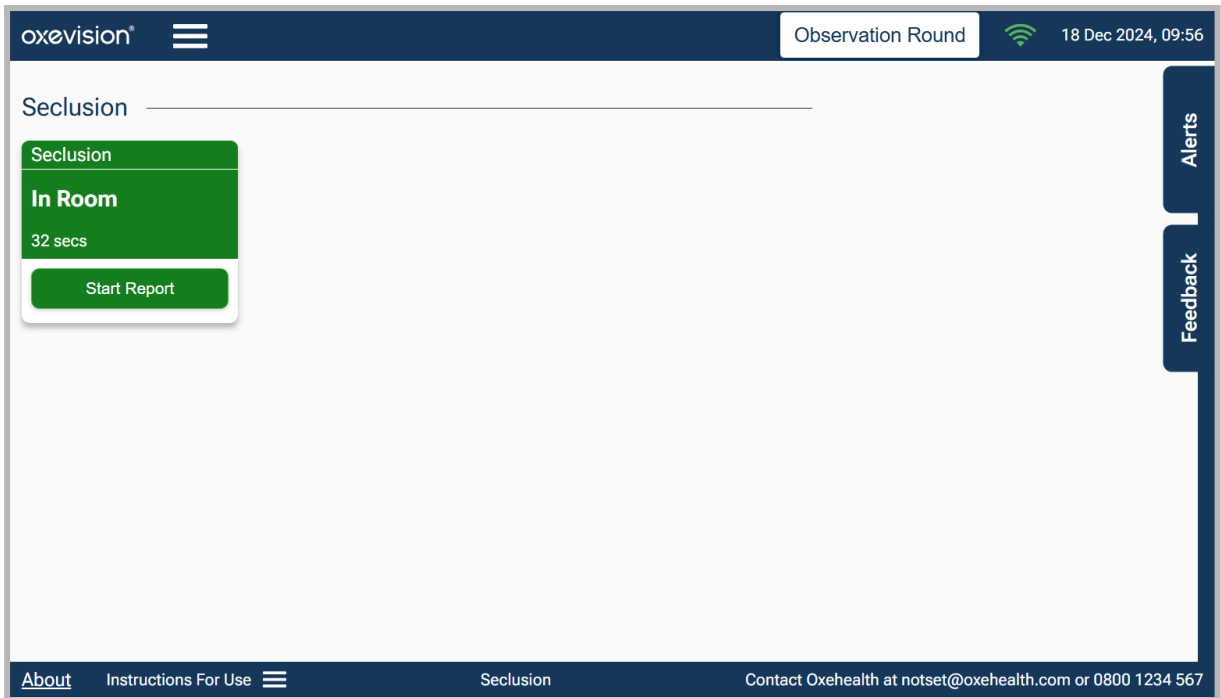
The screenshot displays the 'About' screen of the Oxevision interface. The top navigation bar includes the 'Oxevision' logo, a menu icon, and the current page 'Observation Round' with a Wi-Fi signal icon and the date/time '03 Dec 2024, 15:22'. Below the navigation bar, the 'About' section is active, showing 'Home > About'. The main content area is divided into three columns:

- Oxevision Product Information:** MD Oxevision Product Information, LOT Version 2.0.0, 2024-02-14, Copyright © Oxehealth Limited.
- Manufacturer:** Oxehealth Limited, Bee House Eastern Avenue, Milton, Abingdon, England, OX14 4SB. Website: www.oxehealth.com, Telephone: +44 (0) 1865 900 599, Email: notset@oxehealth.com.
- Device Information:** Gemma Laptop.
- Other Information:** [Third Party Licenses](#), [About Vital Signs](#), [About Sleep](#).
- Useful Tooling:** Test Notification, Speed Test.

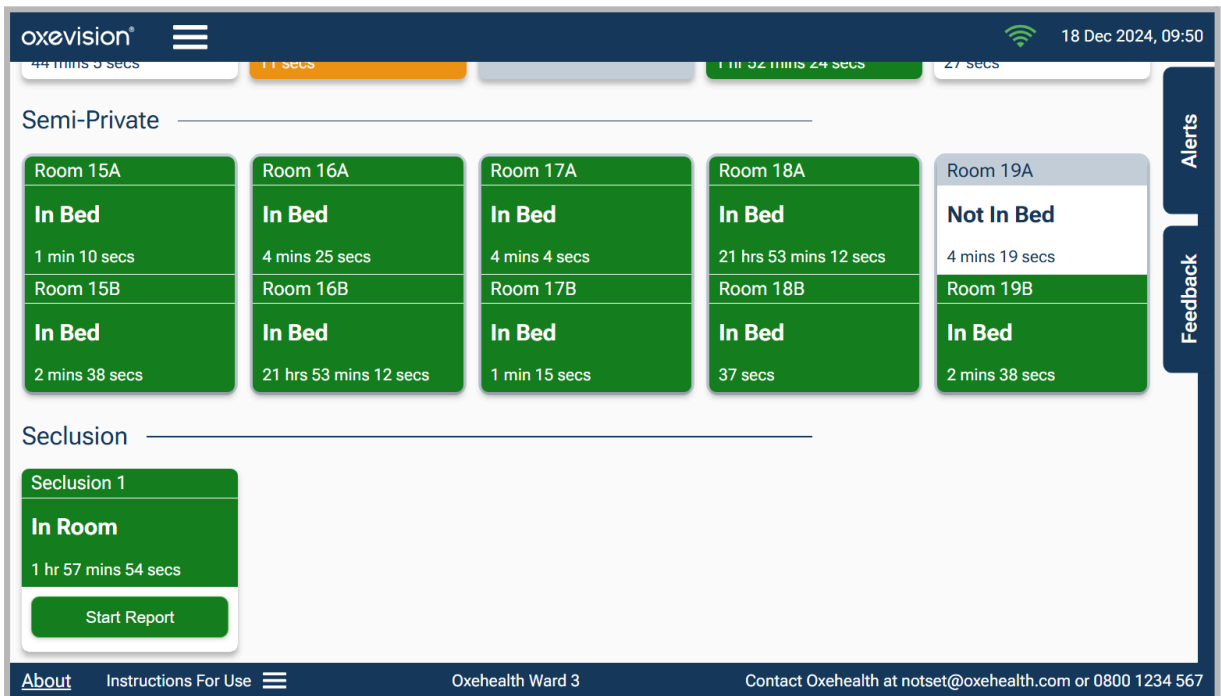
At the bottom left, there is a 'Home' button. On the right side, there is a vertical sidebar with 'Alerts' (indicated by a red circle with the number 2) and 'Feedback' buttons. At the bottom right, the following information is displayed: S: 10.7.4-446-gf1a35365.14013.temp-oxe-obs-sim, C: 10.7.4-446-gf1a35365, UI: 2.0.

The Overview Screen

The **Overview Screen** shows all of the rooms connected to the Oxevision product, depending on your configuration. Seclusion rooms can be added to a dedicated device.



Or Seclusion rooms can be shown alongside non-seclusion rooms on shared devices.

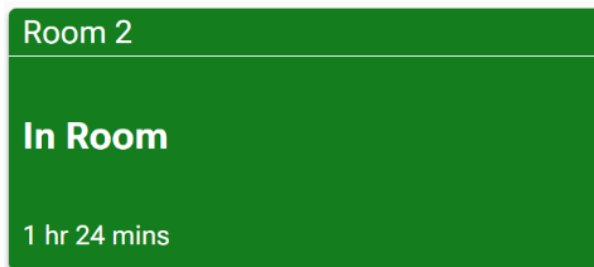


On the Overview Screen, the large icons indicate the state of the room as follows:

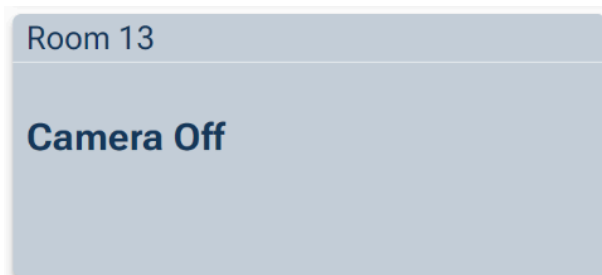
- **Disconnected:** the software is not connected to the room. No activity information will be generated.



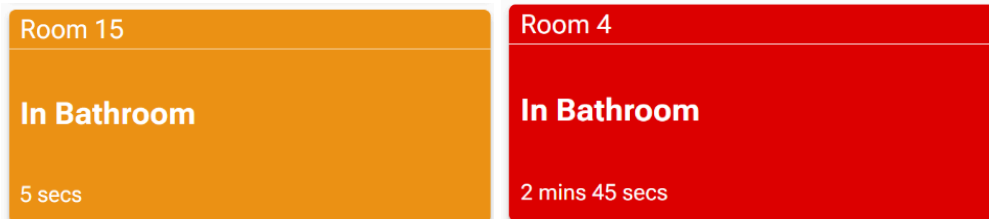
- **Connected:** the software is connected to the room and running, such that the software is receiving and analysing video. A green rectangle is shown, and the detected location of the occupant of the room is displayed as text. The time for which the room has been in that state is also displayed.



- **Camera Off:** the software is connected to the room, but a user has chosen to stop the analysis software, such that the software has ceased receiving and analysing video for this room. No activity information will be generated.



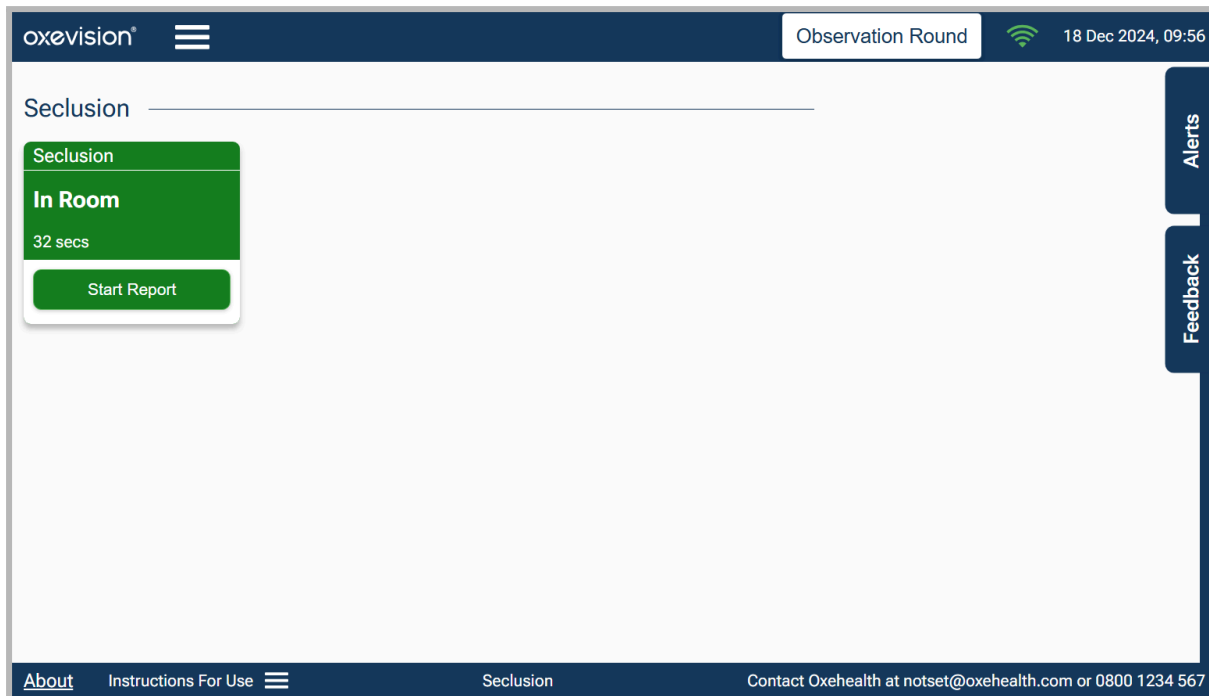
- **Alert State:** the software is connected to the room and running, such that the software is receiving video and analysing the video.
In this state, other product modules are producing a non-medical alert to prompt further checks in the room. These prompts may be informational (orange) or alerts (red), as the examples below show, and will be pre-configured to a scheme specific to your installation.



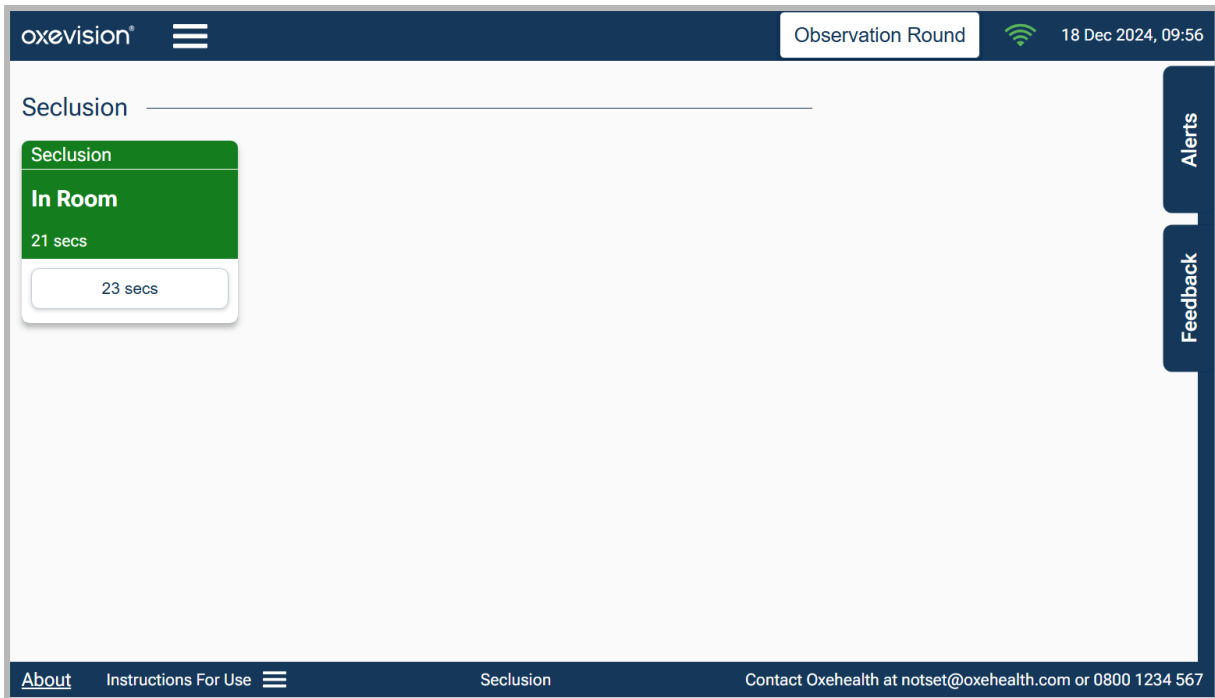
The text in the room icon will display the nature of the non-medical alert and the time that the room has been in this state. Refer to other product module instructions for use for information on these alerts.

Starting a Seclusion Report

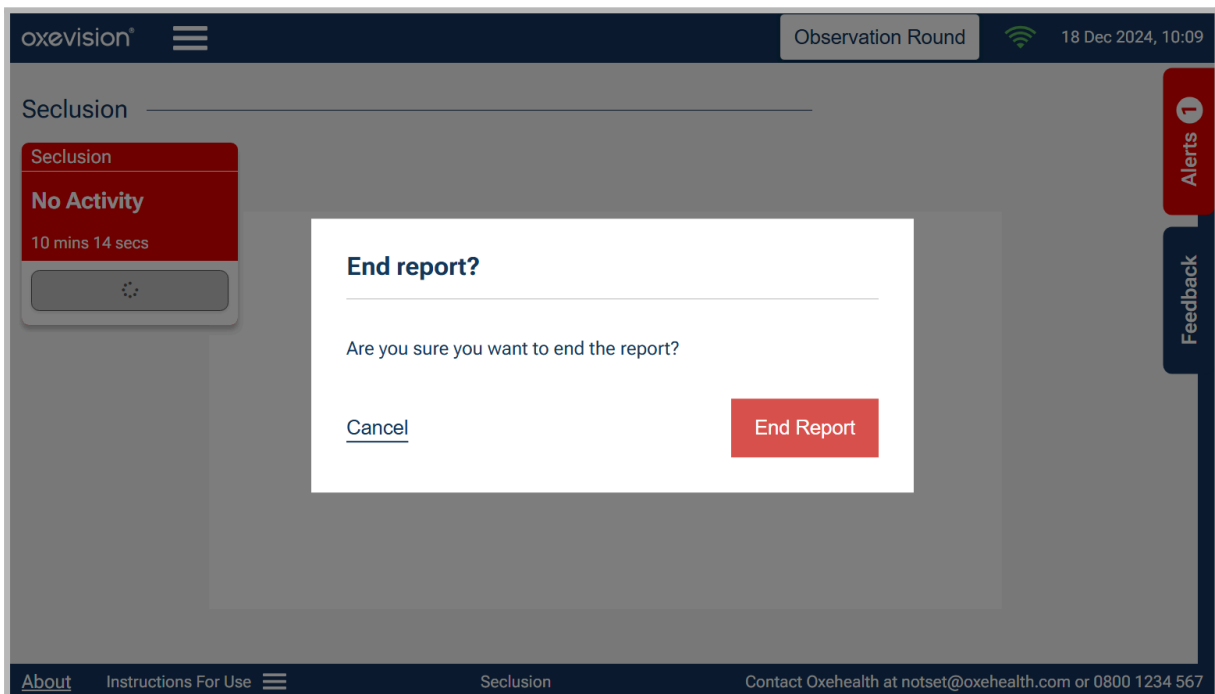
The **Seclusion Overview Screen** will indicate the room state. If the room is connected (has good network connectivity), then you will be able to start the **Seclusion Report**. To begin a session report click the **Start Report** button.



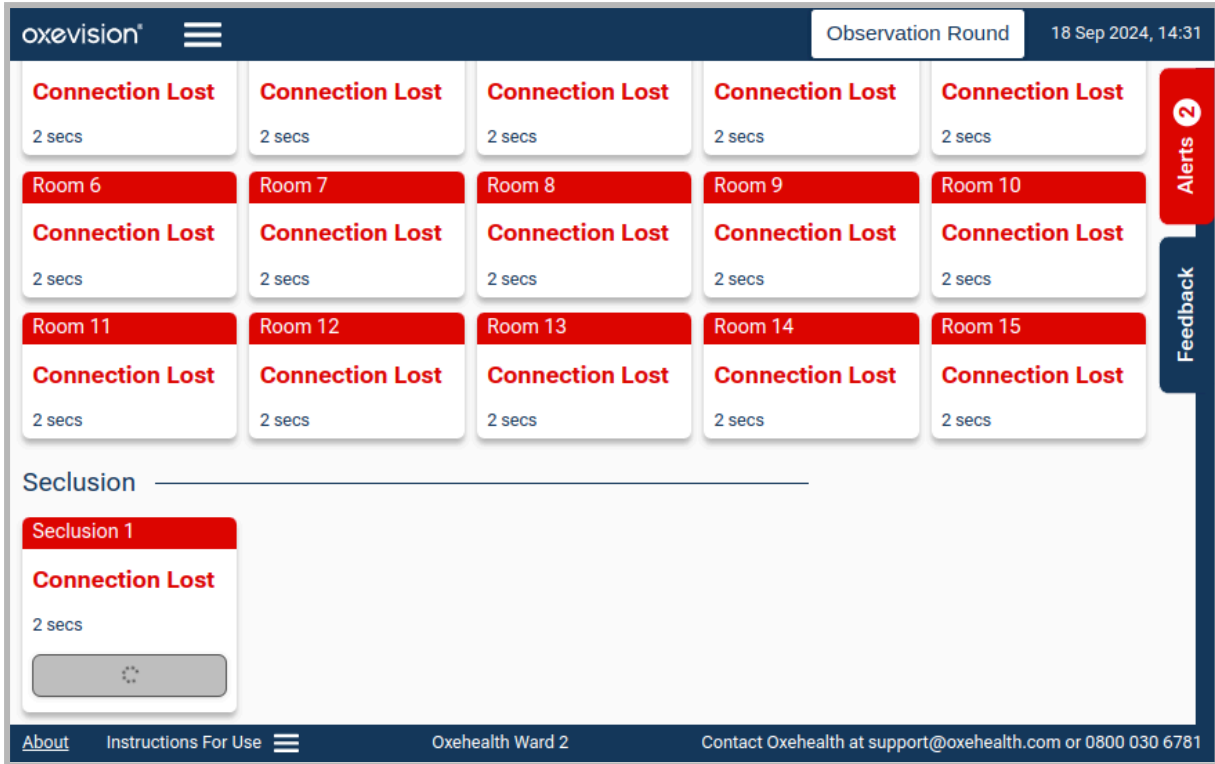
When the **Start Report** button has been clicked, the button on the room card will indicate the duration of time since the report started.



Clicking the **Timer Session** button (indicated by a timer displayed on a white button) will end the report, and a message will be presented to ensure you wish to perform this action. By clicking **Cancel**, you will remain on the **Seclusion Overview Screen**. If you click **End Report**, this will end the session.



If there is a connection error when you attempt to start or end a seclusion report, the seclusion room card on the **Seclusion Overview Screen** will show an icon identifying that it is trying to regain the connection.



When the connection is lost and an attempt to either start or end a report is made, a message will be shown to inform you of the failed connection.

The screenshot displays the Oxevision application interface. At the top, the header includes the 'oxevision' logo, a menu icon, and the current session information: 'Observation Round' and '18 Sep 2024, 14:32'. The main area is a grid of room cards, each labeled 'Connection Lost' with a '5 secs' timer. A central modal dialog box is open, displaying an error message: 'Unable To Perform The Action' with a warning icon. The message text states: 'Your device has no connectivity, and your action could not be performed. Please try to regain connectivity and retry.' An 'OK' button is visible at the bottom of the dialog. On the right side, there are vertical buttons for 'Alerts' and 'Feedback'. The bottom navigation bar contains links for 'About', 'Instructions For Use', 'Oxehealth Ward 2', and contact details: 'Contact Oxehealth at support@oxehealth.com or 0800 030 6781'.

Taking Vital Signs Observations

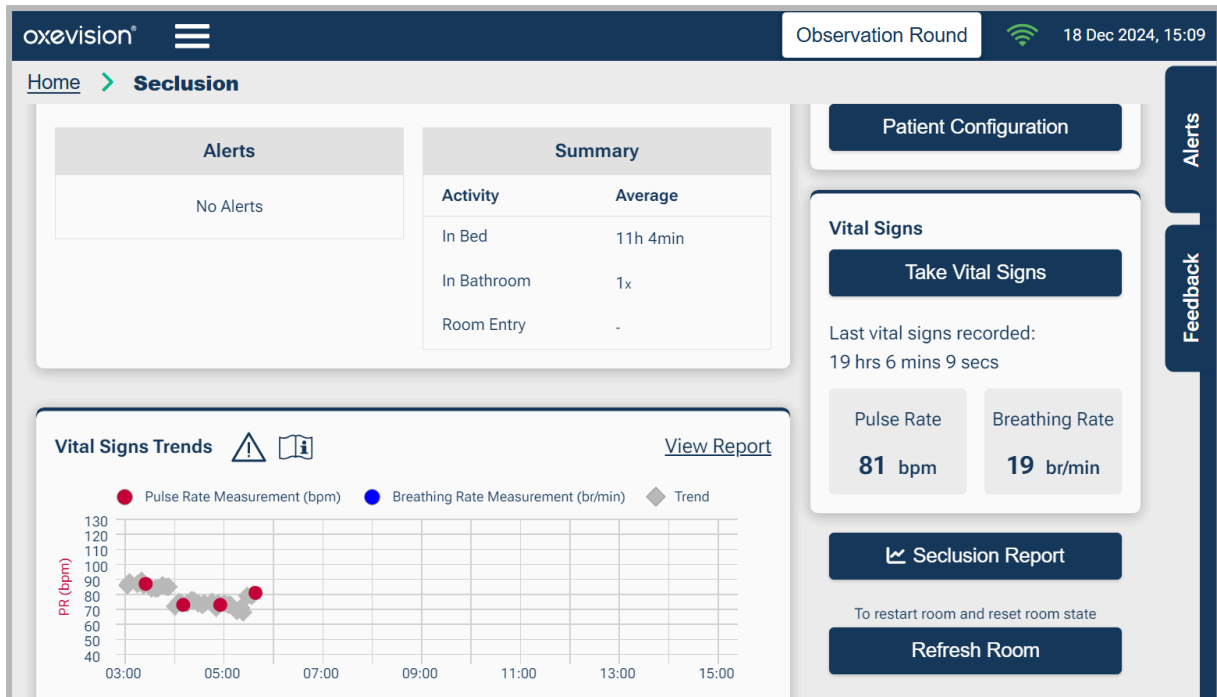
For instructions on taking Vital Signs measurements, please refer to the **Vital Signs** instructions for use.

NOTE

Vital Signs readings taken prior to starting a Seclusion Report will not be recorded in the Seclusion Report.

Viewing a Seclusion Report

A **Seclusion Report** can be viewed while a session is in progress by selecting the appropriate room card and clicking “**Seclusion Report**” on the Room Dashboard..



The **Seclusion Report** will display a record of the patient’s **Vital Signs observations** and **trends**, and patient **Activity** for each session.

NOTE

The chart may show data for a subject who has been in the room but is not the subject currently occupying the room.

You can scroll left and right to view the Seclusion timeline.

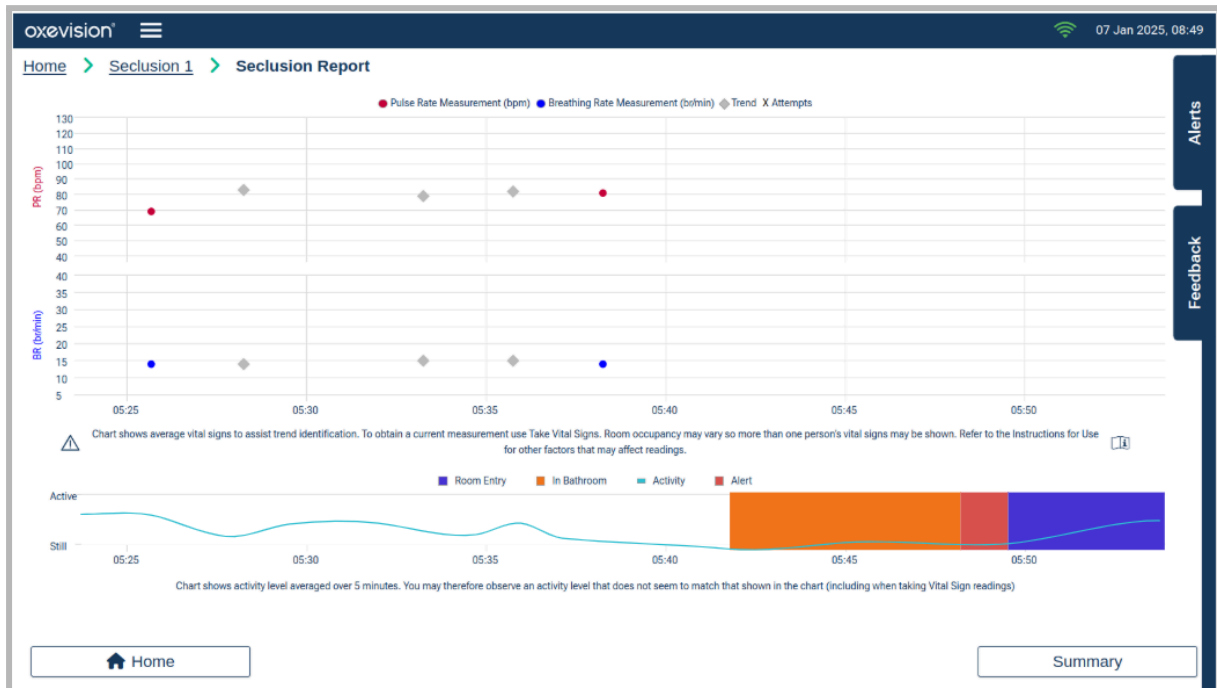
The patient’s vital signs will be displayed on both the **Pulse Rate (PR)** and **Breathing Rate (BR)** chart with corresponding times.

- Any successful attempts will be shown with red dots (●) for Pulse Rate
- Blue dots (●) for breathing rate.
- All Vital Signs attempts (successful or unsuccessful) will be shown with a cross **X** indicating the times they were attempted.

Vital signs trends are shown with grey diamonds (◇). Details of Vital Sign Trends can be viewed in the Vital Sign IFU. The blue line on the **Activity Chart** indicates the Patient’s activity level. The system looks over a time window (default 10 minutes) and builds a picture of the movement as:

- low level (fine movements, often not visible to the naked eye), which could be the small movements from breathing from someone lying down asleep or resting,
- high level (large movements, visible to the naked eye) which is someone moving around the room.

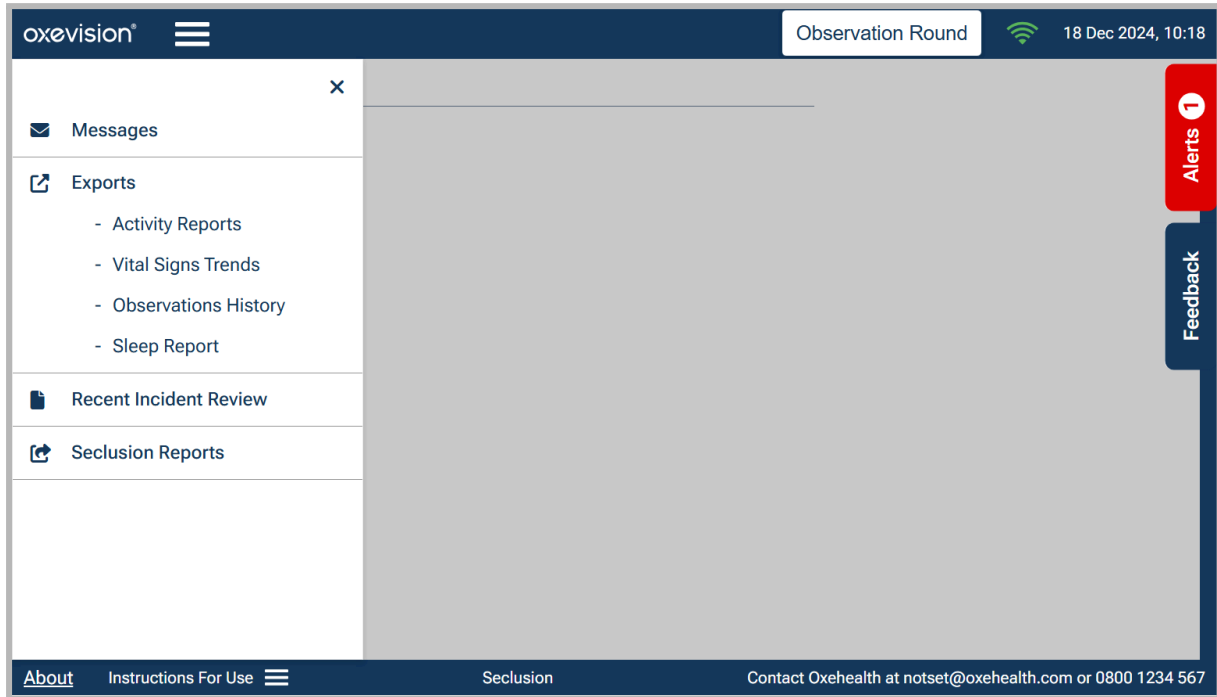
If available, **In Bathroom** periods, **Room Entry** periods and **Alerts**, will also be displayed on the **Activity Chart** of the **Seclusion Report**.



Seclusion Report

The **Seclusion Report** shows the summary recorded details of the Seclusion Report, including **room states**, **vital signs trend rates**, **vital signs attempts**, and **completed vital signs observations**.

Seclusion Reports can be accessed on a device where seclusion reports are enabled by clicking the Menu, then the **Seclusion Reports** link in the navigation menu header bar on the **Overview Screen**



The **Seclusion Reports** screen shows an archive of **Seclusion Reports** in descending order over the previous seven days for a maximum of two seclusion rooms.

oxevision® Observation Round 18 Dec 2024, 10:31

Home > **Seclusion Reports**

Room: Seclusion

Select All Seclusion Reports

| Start Date | Start Time | End Time | Patient Name | View |
|-------------|------------|-------------|--------------|------|
| 18 Dec 2024 | 09:59 | In Progress | | |
| 18 Dec 2024 | 09:56 | 09:56 | | |
| 16 Dec 2024 | 11:59 | 12:00 | | |

Alerts 1
Feedback

Home Choose Recipient

An individual Seclusion **Summary Report** can be viewed by selecting the eye symbol next to the corresponding report. An example **Summary Report** is shown below.

oxevision® Observation Round 18 Dec 2024, 10:30

Home > Seclusion Reports > **Summary**

Room Seclusion Room Entry × 0 0 secs

Start Date 18 Dec 2024, 09:59 In Room × 17 22 mins 26 secs

Duration 31 mins 26 secs In Bathroom × 9 4 mins 22 secs

Vital Signs Attempted × 1, Vital Signs Taken × 0

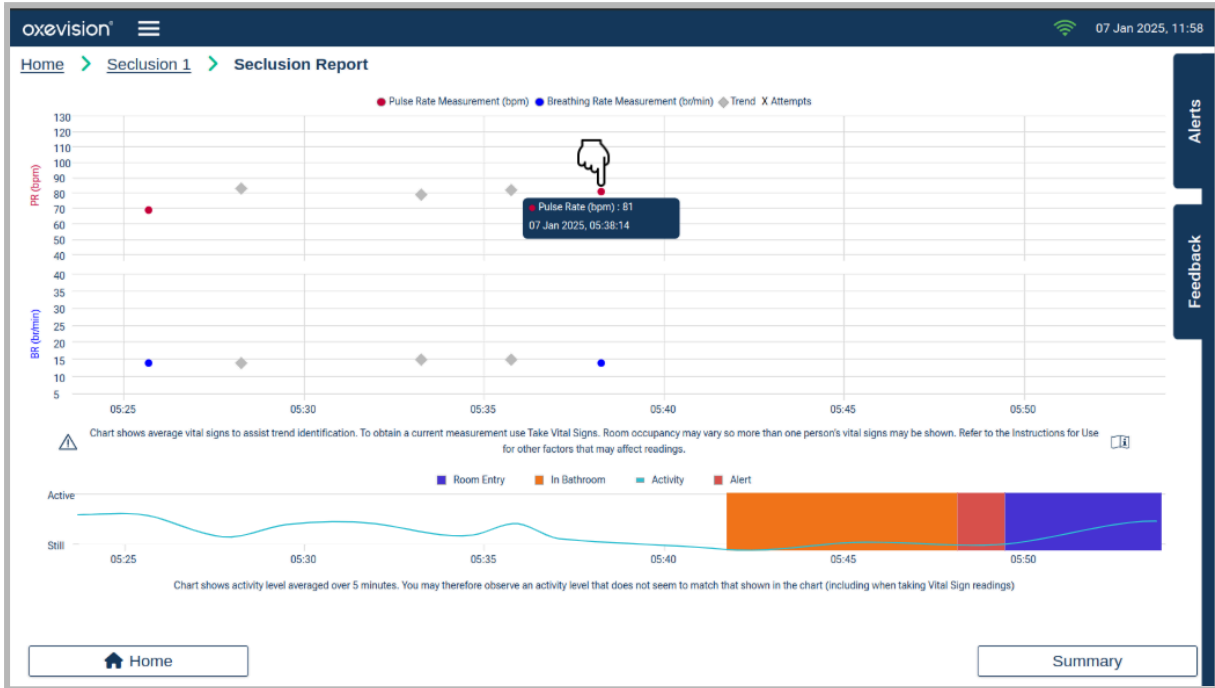
| Date & Time | Events | BR (br/min) | PR (bpm) |
|-------------|-------------------------------|-------------|----------|
| 18 Dec 2024 | | | |
| 10:30:28 | In Bathroom Warning (18 secs) | - | - |
| 10:28:26 | In Room (2 mins 2 secs) | - | - |
| 10:27:55 | No Activity Alert 31 secs | - | - |
| 10:27:24 | In Room (31 secs) | - | - |
| 10:26:54 | In Bathroom Warning (30 secs) | - | - |
| 10:24:52 | In Room (2 mins 2 secs) | - | - |

Alerts 1
Feedback

Home Export

When viewing a **Seclusion Summary Report**, you can return to the list of all available reports by clicking the **Seclusion Reports** button.

A Seclusion Summary Report can also be accessed from the **Seclusion Report** screen while a session is in progress. Clicking the **Export** button on the **Summary Report** screen will display the **Seclusion Report**.



When viewing the Seclusion Summary Report via the Seclusion Report screen, you may navigate to **Home** (to the Overview Screen) or the Export Report screen.

Summary

Room Seclusion **Room Entry × 0** 0 secs

Start Date 18 Dec 2024, 09:59 **In Room × 17** 22 mins 26 secs

Duration 31 mins 26 secs **In Bathroom × 9** 4 mins 22 secs

Vital Signs Attempted × 1, Vital Signs Taken × 0

| Date & Time | Events | BR (br/min) | PR (bpm) |
|-------------|-------------------------------|-------------|----------|
| 18 Dec 2024 | | | |
| 10:30:28 | In Bathroom Warning (18 secs) | - | - |
| 10:28:26 | In Room (2 mins 2 secs) | - | - |
| 10:27:55 | No Activity Alert 31 secs | - | - |
| 10:27:24 | In Room (31 secs) | - | - |
| 10:26:54 | In Bathroom Warning (30 secs) | - | - |
| 10:24:52 | In Room (2 mins 2 secs) | - | - |



Home Export

Exporting a Seclusion Report

Exporting via the Summary Reports screen

A Seclusion Report can be exported either via the Summary Reports screen or via the Seclusion Report screen for a specific seclusion session.

Selecting the **Seclusion Reports** tab on the Seclusion Menu will open the Seclusion Reports screen where a list of all the reports for a maximum of two seclusion rooms can be viewed . The seclusion reports are retained in this list for seven days.

oxevision  Observation Round  18 Dec 2024, 10:30

Home > Seclusion Reports > Summary

Room Seclusion **Room Entry × 0** 0 secs
Start Date 18 Dec 2024, 09:59 **In Room × 17** 22 mins 26 secs
Duration 31 mins 26 secs **In Bathroom × 9** 4 mins 22 secs
Vital Signs Attempted × 1, Vital Signs Taken × 0

| Date & Time | Events | BR (br/min) | PR (bpm) |
|-------------|-------------------------------|-------------|----------|
| 18 Dec 2024 | | | |
| 10:30:28 | In Bathroom Warning (18 secs) | - | - |
| 10:28:26 | In Room (2 mins 2 secs) | - | - |
| 10:27:55 | No Activity Alert 31 secs | - | - |
| 10:27:24 | In Room (31 secs) | - | - |
| 10:26:54 | In Bathroom Warning (30 secs) | - | - |
| 10:24:52 | In Room (2 mins 2 secs) | - | - |

[Home](#) [Export](#)

Alerts 1
Feedback

One or more reports can be selected by clicking the table's relevant row(s). Selected seclusion reports are highlighted with green shading and can be deselected by clicking the relevant row again in the table.

oxevision  Observation Round  18 Dec 2024, 10:34

Home > Seclusion Reports

Room: Seclusion

Select All Seclusion Reports

| Start Date | Start Time | End Time | Patient Name | View |
|-------------|------------|-------------|--------------|---|
| 18 Dec 2024 | 09:59 | In Progress | |  |
| 18 Dec 2024 | 09:56 | 09:56 | |  |
| 16 Dec 2024 | 11:59 | 12:00 | |  |

[Home](#) [Choose Recipient](#)

Alerts 1
Feedback

All summary reports for a particular room can be selected by checking the relevant Select All Seclusion Reports checkbox.

The screenshot displays the 'Seclusion Reports' section of the Oxevision interface. At the top, the header includes the Oxevision logo, a menu icon, and the current page title 'Observation Round' with a signal strength indicator and the date/time '18 Dec 2024, 10:34'. Below the header, the breadcrumb 'Home > Seclusion Reports' is visible. The main content area shows 'Room: Seclusion' and a checked checkbox for 'Select All Seclusion Reports'. A table with the following data is presented:

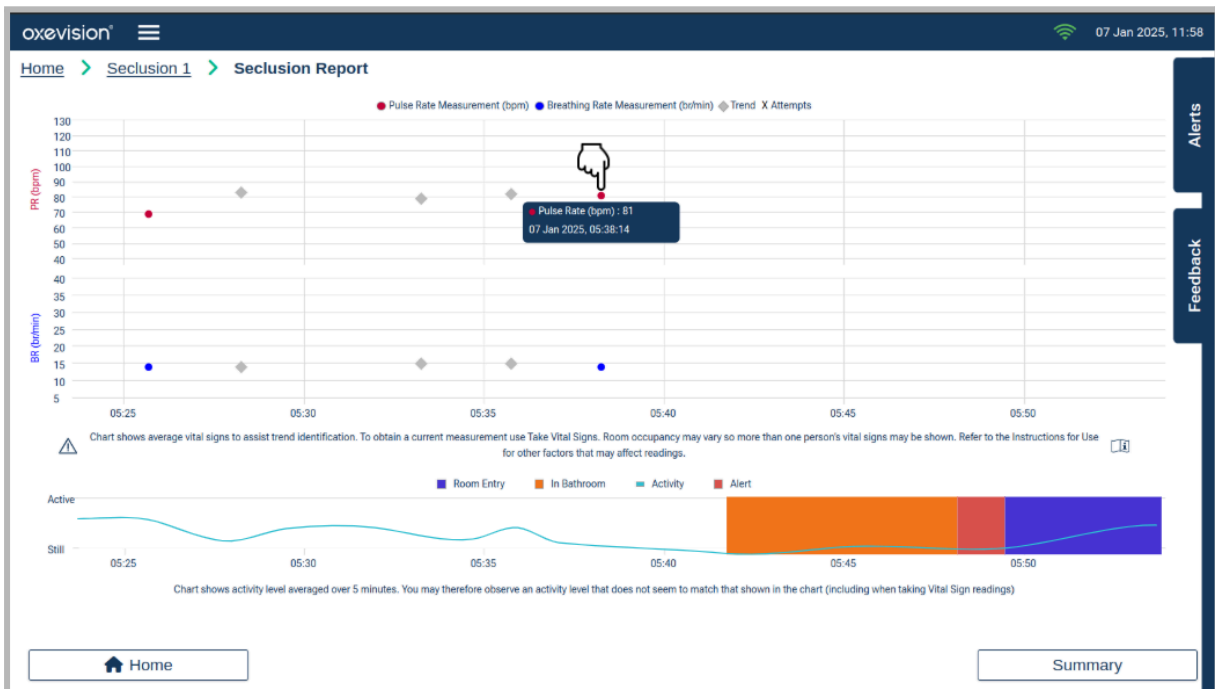
| Start Date | Start Time | End Time | Patient Name | View |
|-------------|------------|-------------|--------------|------|
| 18 Dec 2024 | 09:59 | In Progress | | |
| 18 Dec 2024 | 09:56 | 09:56 | | |
| 16 Dec 2024 | 11:59 | 12:00 | | |

On the right side of the interface, there is a vertical sidebar with 'Alerts 1' (in a red box) and 'Feedback' buttons. At the bottom of the page, there are two buttons: 'Home' and 'Choose Recipient'.

Once the intended Seclusion Report(s) have been selected, clicking the Choose Recipient button will navigate you to the Export Summary Report screen. Both the Email and Reason For Export fields must be completed before the Confirm Export button is clicked in order for the export to be successful. The Email field must contain a valid email address and the Reason for Export field must contain a text entry.

Exporting via a Seclusion Report

While a seclusion session is in progress, the corresponding Seclusion Report can be exported by first clicking **Export** on the Seclusion Summary screen.



And then clicking Export on the Summary Report screen.

Summary

Room Seclusion
 Start Date 18 Dec 2024, 09:59
 Duration 37 mins 45 secs
 Vital Signs Attempted x 1, Vital Signs Taken x 0

Room Entry x 0 0 secs
 In Room x 21 27 mins 7 secs
 In Bathroom x 10 5 mins 5 secs

| Date & Time | Events | BR (br/min) | PR (bpm) |
|-------------|-------------------------------|-------------|----------|
| 18 Dec 2024 | | | |
| 10:35:34 | In Room (1 min 37 secs) | - | - |
| 10:35:03 | No Activity Alert 32 secs | - | - |
| 10:34:32 | In Room (32 secs) | - | - |
| 10:34:02 | In Bathroom Warning (30 secs) | - | - |
| 10:32:00 | In Room (2 mins 2 secs) | - | - |
| 10:31:29 | No Activity Alert 31 secs | - | - |

Home Export

Clicking the **Export** button on the Summary screen will navigate to the Export Summary Report screen. Both the Email and Reason for Export fields must be completed correctly before the Confirm Export button is clicked in order for the export to be successful. The **Email** field must contain a valid email address and the **Reason for Export** field must contain a text entry.

Choose Recipient

Email
 Recipient's email @oxehealth.com

Reason For Export
 Do not include personally identifiable information, e.g. names, dates of birth, etc.
 Type your reason here...
 Characters remaining: 255
 This email will also be sent to the following default recipients for audit purposes: ben.underwood@oxehealth.com.

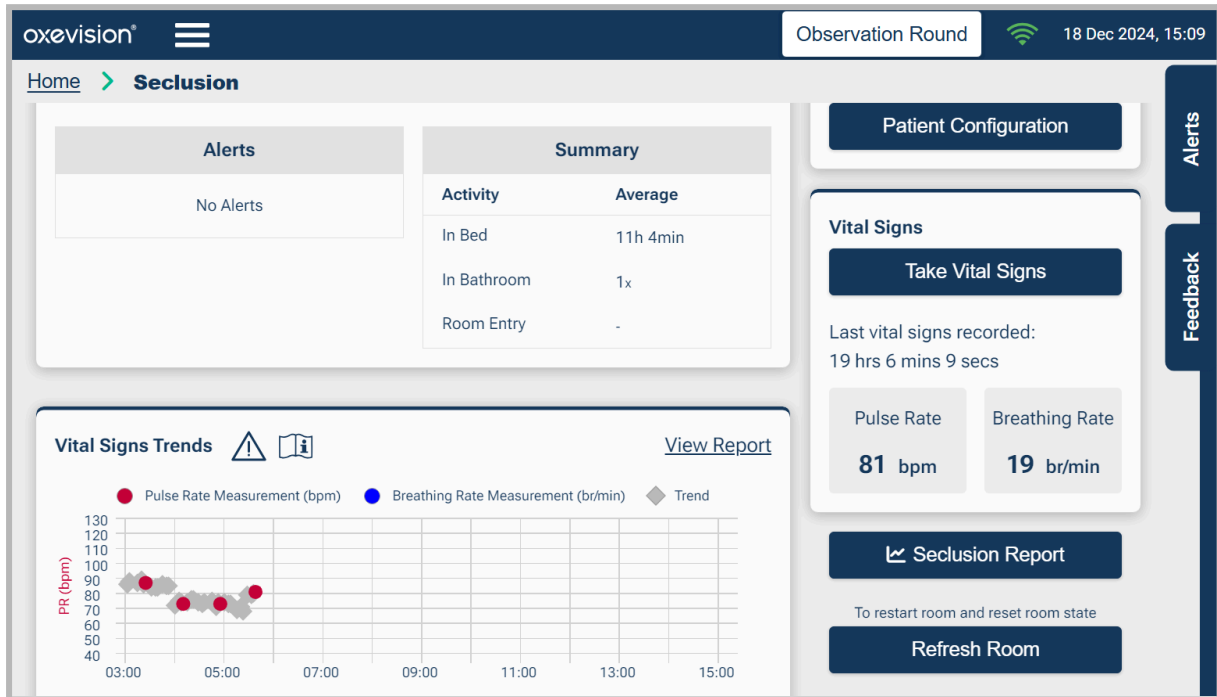
Confirm Export

Clicking Confirm Export will send a PDF of the Seclusion Summary Report to the entered recipient's email and any default recipients specified for that ward.

Room Actions for Seclusion Rooms

The following additional **Room Dashboard** features are available for seclusion rooms as shown below:

- Seclusion Room with Seclusion Report enabled only*:
 - **Seclusion Report**
 - **Patient configuration (if enabled for Oxevision Observations)**
 - **Take Vital Signs (part of the Vital Signs medical device)**
 - **Vital Signs Trends (part of the Vital Signs medical device)**



The room **Room Dashboard** may include other menu items for other product modules depending upon your configuration (refer to the other Oxehealth product instructions for use for more information).

Refer to the Oxehealth Vital Signs instructions for use for more information on how to use **Take Vital Signs** and **Vital Signs Trends**.

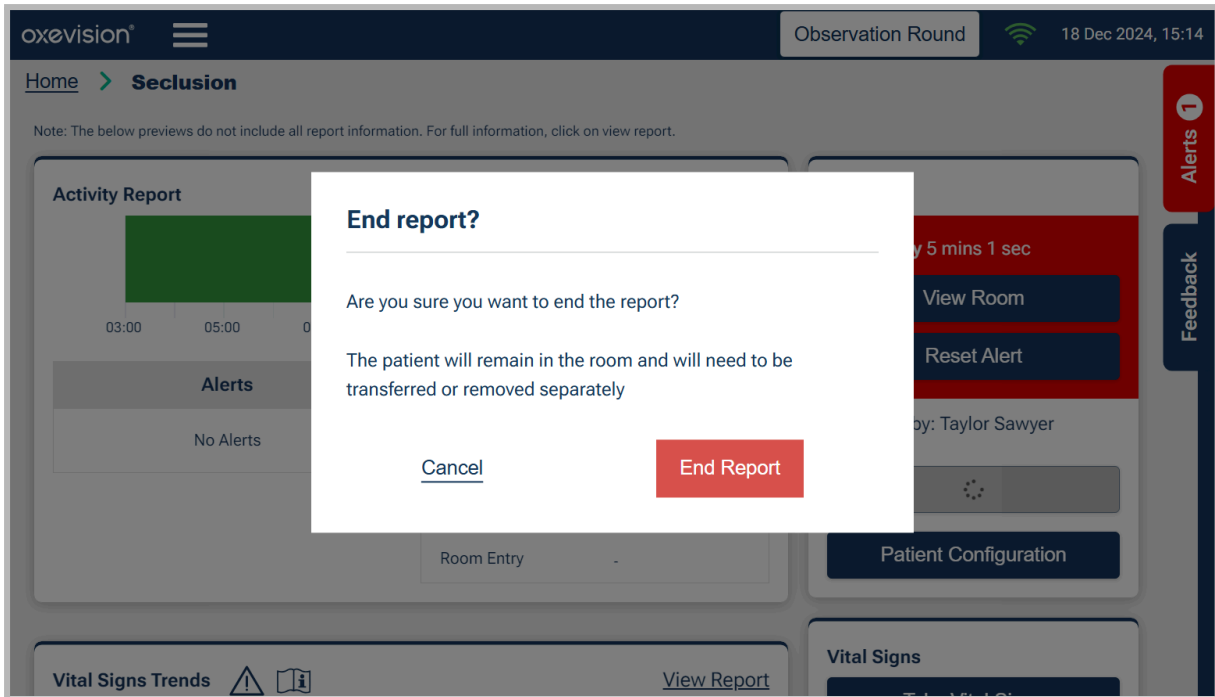
Patient Configuration on Seclusion Rooms

Patients can be assigned to seclusion rooms by means of the patient configuration functionality. You can assign a patient to a seclusion room by clicking the **Patient Configuration** button on the right of the **Seclusion Room Dashboard**.

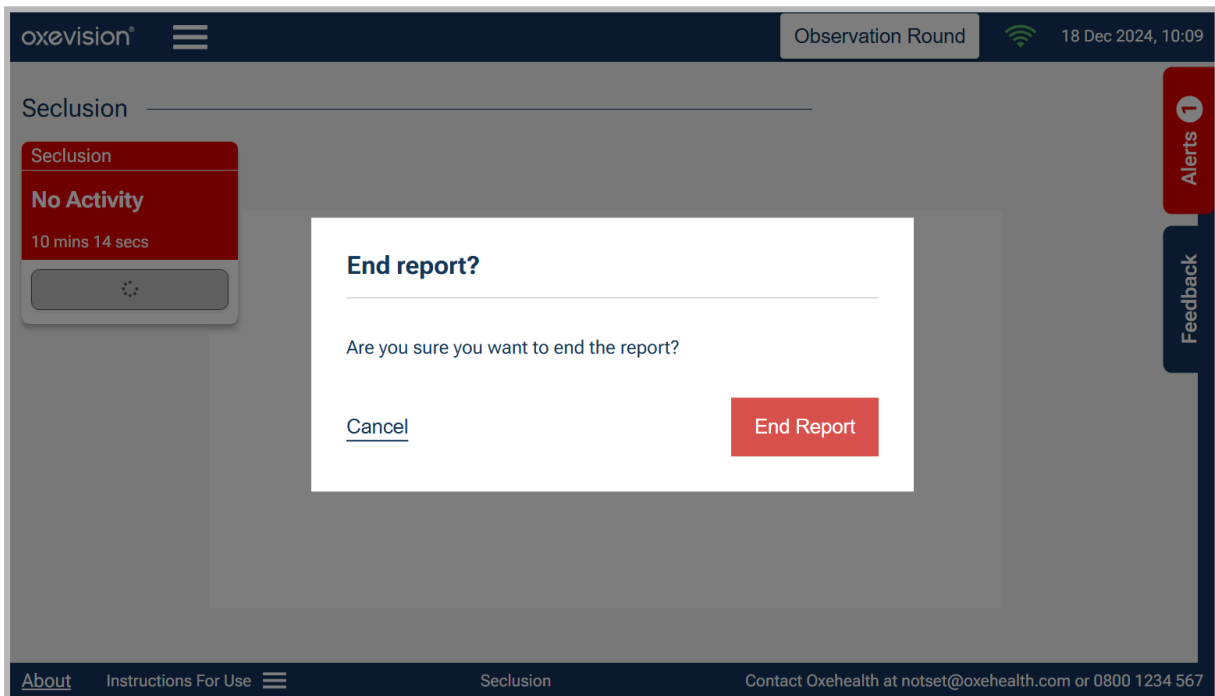
NOTE: The Patient Configuration button will only be available if Oxevision Observations functionality is enabled.

A seclusion report can be started or ended regardless of whether a patient is assigned to the room. If a patient is assigned to a room, and the seclusion report is ended, then the report can end, but a message will be presented informing you that the patient is still assigned to the room. Post ending

the seclusion session, the patient will remain assigned to the room until they are transferred or removed.

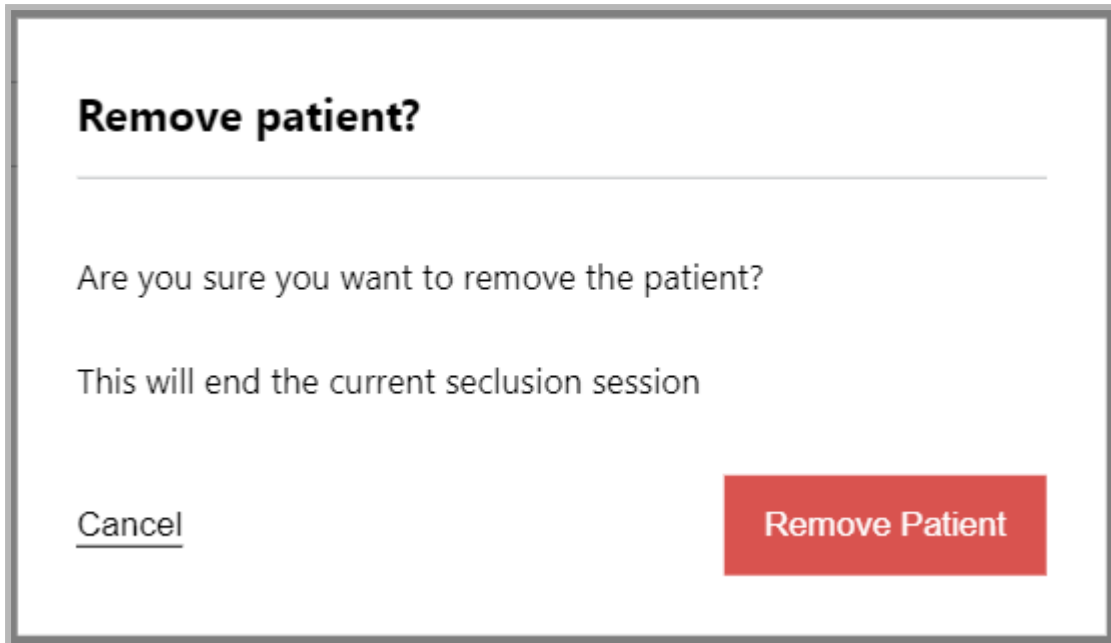


When a patient is not assigned to a room, a different message will be displayed to verify your intention to end the session, with no reference to a patient.



When a seclusion report is active, and you instigate to transfer or remove a patient, a message is displayed notifying you that the action will end the report if you proceed. By clicking **Cancel**, the action is cancelled and the Room Dashboard screen remains displayed. Clicking **Remove Patient** or

Transfer Patient, the instigated action will be complete, and the Room **Dashboard** screen will be displayed.



When a patient is assigned to a seclusion room, and the seclusion room is enabled on a shared device with a standard room, the patient can be transferred to a standard room using the transfer room feature within patient configuration. This is the same for transferring a patient from a standard room to a seclusion room - these can be actioned if the rooms are configured on a shared device group.

Sending Feedback to Oxehealth

To send feedback of any sort to Oxehealth, click the **Feedback** button in the top right corner of the screen. You will then see the **Feedback screen** below:

The screenshot displays the Oxevision interface. On the left, there are room status cards for Room 4, Room 5, Seclusion Room 1, and Seclusion Room 2, all showing 'In Room' status and durations. A vertical sidebar contains 'Alerts' and 'Feedback' buttons. The main content area is the feedback form, which includes a warning: 'Do not include personally identifiable information, e.g. names, dates of birth, etc.' The form fields are: Name, Contact number, Feedback Type (dropdown menu), and Message. Below the form are 'Clear' and 'Send' buttons. The footer contains 'About', 'Instructions For Use', 'R4', and 'Contact Oxehealth at support@oxehealth.com or 0800 030 6781'.

Select the **Feedback Type** (if this is available) and fill in the **Name**, **Contact Number** and **Message** text field with the information you would like to share, your issues, suggestions, or questions and click **Feedback** to send the information to Oxehealth. Please provide your name and contact details, as this will help a support representative contact you if you require assistance. We will then receive your message automatically, and you will be returned to the **Seclusion Overview screen**.

The screenshot shows the Oxevision interface during an 'Observation Round' on 18 Dec 2024 at 15:24. On the left, a 'Seclusion' panel shows 'In Room' for 25 seconds and a 'Start Report' button. The main area is a feedback form with fields for 'Name*', 'Contact number*', and 'Feedback Type'. A 'Message*' text area is on the right, with a warning: 'Do not include personally identifiable information, e.g. names, dates of birth, etc.'. 'Clear' and 'Send' buttons are at the bottom. A vertical sidebar on the left has 'Alerts' and 'Feedback' tabs.

If you do not wish to send feedback, click on the **Feedback tab** and the feedback form will close



CAUTION

Do not include any subject identifying information in the feedback, e.g. names, dates of birth or NHS number.

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