



Instructions For Use For



Oxehealth Seclusion

en-GB English

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Symbols Used In This Manual And On Product Labels

	Read the instructions for use		Caution
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Instructions For Use For Oxehhealth Seclusion Product

Carefully read all instructions prior to use. Observe all warnings and precautions noted throughout these instructions. Failure to do so may result in misunderstanding of the system outputs.

These instructions for use are for the Oxehhealth Seclusion product, which is a product module within the Oxehhealth Oxevision platform. For instructions on how to use other product modules within the Oxehhealth Oxevision platform, refer to other instructions for use for those product modules.



Oxehhealth Seclusion uses the Oxehhealth Vital Signs medical device, and so the instructions for Vital Signs should be read prior to use.

Intended Use

The Oxehhealth Seclusion product is an electronic patient record system that provides a timeline summary of categories of:

- Activity detected by Oxehhealth Activity Tracker products,
- Vital sign measurements from the Oxehhealth Vital Signs medical device, and
- indications of rapid tranquilisation (RT) events recorded by clinicians.

The Seclusion product is a reporting tool intended to support the management of seclusion sessions by recording rapid tranquilisation events alongside data from Oxehhealth Activity Tracker and Vital Signs products. The Seclusion product does not have a medical purpose. The Seclusion product is not intended to be used as an independent medication record.

It is for use within single occupancy rooms within secured environments where a framework exists that mandates continuous observation and periodic safety checks by a trained professional to ensure subject safety. The product is designed to provide additional information in parallel to the authoritative human checks.

The Oxehhealth system is intended for use by appropriately trained healthcare professionals with a duty of care and should not be used by untrained users.

The Seclusion product is indicated for use on adults and adolescents¹, who do not require critical care in accordance with the intended use of the Oxehhealth Activity Tracker and Vital Signs products.

Contraindications, Warnings and Cautions

Observe all contraindications, warnings, and cautions in the Oxevision Activity Tracker and Vital Signs Instructions for Use. Failure to do so may result in harm to patients or users.

¹ 12 years and older, under 18 years



Warnings

The Seclusion product must not be used in rooms that contain or may contain:

- Domestic animals
- A shower or significantly sized water feature.

The Seclusion product is not a patient monitor or a vital signs monitor. Oxehealth Vital Signs provides vital signs spot-check measurements. Its outputs do not indicate whether the person it is monitoring is alive, nor does it give any indication of the health or safety of an individual. The product cannot be used to determine whether an individual is dead. It must not be used as the sole basis for making any decisions or recommendations relating to clinical diagnosis, subject care or treatment. Decisions or recommendations must be made by a clinician based on broader evidence than the Seclusion product alone provides.

The Seclusion product is not a medication record or planning tool for tranquilisation of patients. Decisions or recommendations for administering tranquilisation must not be made based on the rapid tranquilisation indications in the Oxehealth Seclusion session report.

Cautions

The Seclusion product may give incorrect information about activity in the room in the following circumstances:

- Large airflows through the room
- Other sources of movement in the image
- If another living being is present in the image (including hidden from view, for example by sheets)
- Running, dripping or spraying liquids in the image
- Moving patches of light or shadow in the image
- In the presence of sources of flashing or variable light, including other Near Infrared illumination, for instance from an existing CCTV installation
- Sources of mechanical vibration, for example massage devices, in the image
- Vibration of the Oxehealth hardware, caused for example by drilling into a nearby structure
- In the event that someone dies but continues to move (for example to swing or to twitch) for a period after death.
- Where insufficient body area is visible to the camera
- If the area the camera sees of the subject is heavily saturated due to exceptionally bright illumination
- In subjects with pronounced sleep apnoea or who are deliberately controlling their breathing
- The subject is in a dark area of the room while a large part of the remainder of the room is covered in direct sunlight.

The product analyses video captured from a video camera within a room illuminated by a Near Infrared Illuminator, and so obstruction of either of these parts of the device will severely compromise its operation.

Oxehealth software and related hardware installed inside or outside the room environment is not to be installed or maintained by anyone other than an Oxehealth-trained representative. Any attempt

by a non-Oxehealth representative to interfere with the hardware, operating system administration or software configuration outside that described in this manual may result in damage to the device performance.

If you make significant physical changes to a room, for instance, visible structural changes or adding large items of furniture, this may affect the device performance, and you should inform Oxehealth.

Maintenance

The Seclusion product analyses video from an infrared illuminated room that has been captured by a video camera. Hardware is installed within a housing, and so the cleanliness of the housing must be maintained. When cleaning the housing unit and/or touch screen devices, do not use solvent-based, ammonia, caustic or abrasive cleaners or abrasive cleaning materials on the clear front of the housing unit or on touch screen device displays, as this may scratch or fog the material, and potentially degrade the ability of the device or the user's ability to see the subject clearly and may reduce the reliability and accuracy of the output.

If components within the sealed housing are directly exposed to liquids, vapours or dust, then they may be damaged and cease to operate correctly. If this happens, switch off the product and inform Oxehealth.

In the event of failure of any part of the Oxehealth product, inform Oxehealth.

Only Oxehealth or Oxehealth-trained maintenance personnel may make modifications to this device as these may affect device performance. If you are in doubt about whether changes could affect the device, you should contact Oxehealth, who can advise.



IMPORTANT SAFETY AND SECURITY NOTICE - please read carefully

Maintaining the privacy of subjects, and protecting the confidentiality of their data is of the utmost importance. Ensure that you observe all of your organisation's safety, privacy and security policies and guidelines, and do not relocate any equipment that has been installed for the Oxehealth software, or change any security or access arrangements to the equipment without first informing Oxehealth.

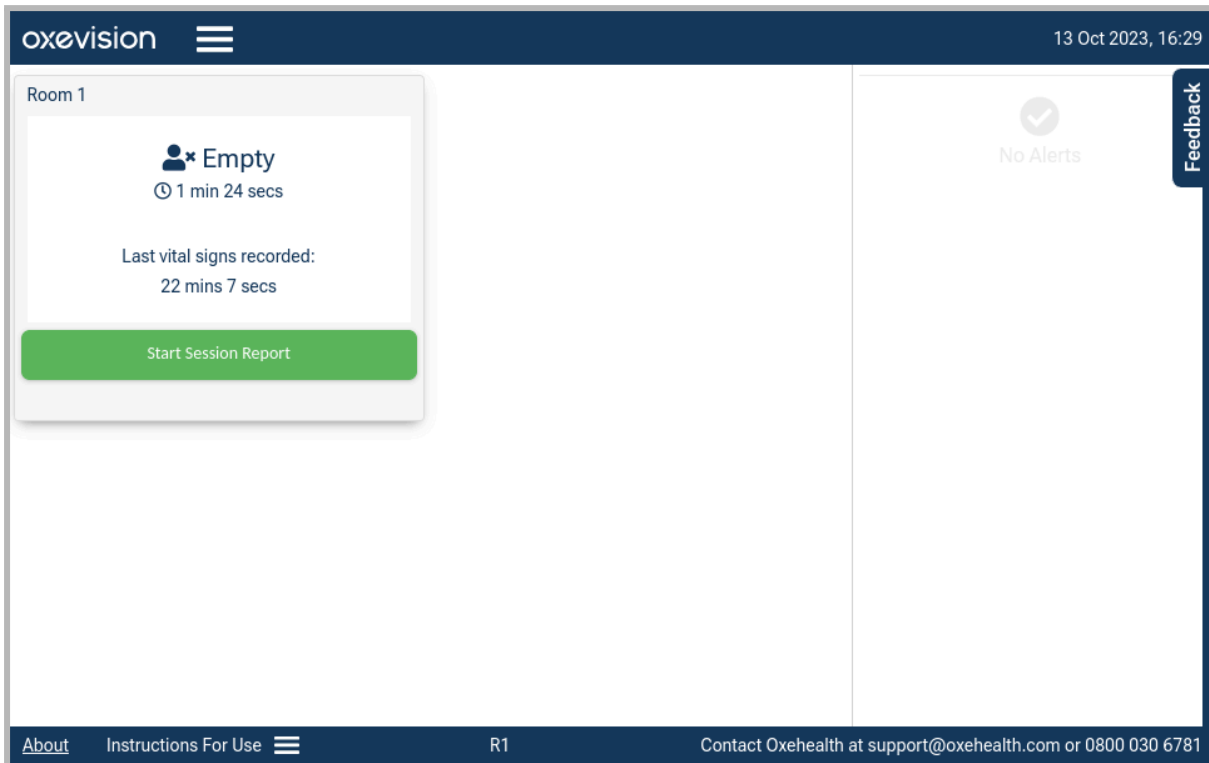
If you are using any mobile devices to access your Oxehealth software, pay particular attention to ensuring these devices are used only by authorised and trained staff, using the devices as intended.

The Oxevision software is not intended to be used as a surveillance tool, and you must use the functions to view the video feed in accordance with your organisation's privacy and security policies. Failure to do so puts you and your organisation at risk of violating individuals' rights, and data protection laws.

How To Use the Seclusion Product

The Overview Screen

The **Overview Screen** shows all of the rooms connected to the Oxevision product, depending on your configuration. Seclusion rooms can be added to a dedicated device.

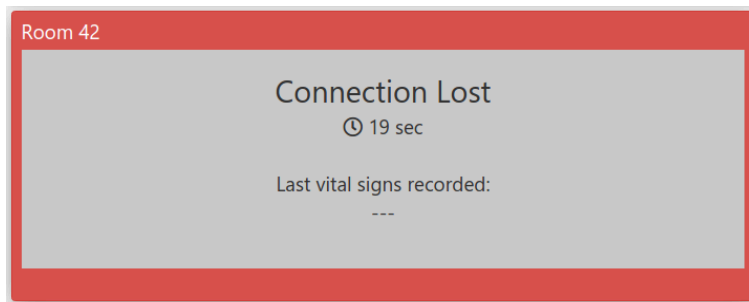


Or Seclusion rooms can be shown alongside non-seclusion rooms on shared devices.

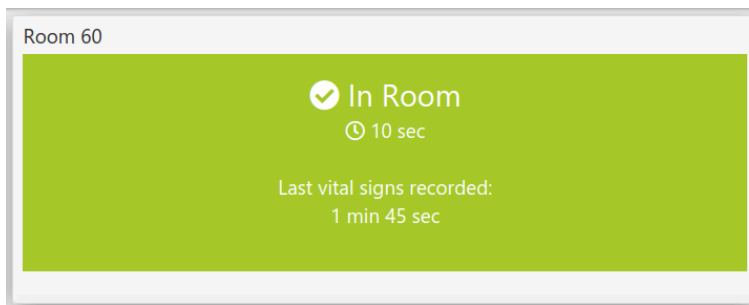
The screenshot displays the Oxevision interface during an observation round. At the top, the 'oxevision' logo and a menu icon are on the left, and 'Observation Round' and the date/time '20 Oct 2023, 09:40' are on the right. A 'Feedback' button is located on the far right. The main area is divided into three columns for observation rounds: 'Out Of Bed' (46 secs, 42 mins 6 secs), 'In Bathroom' (20 secs, 45 mins 51 secs) for Jeffrey Hahn, and 'In Room' (46 secs, 43 mins 46 secs) for Ardith Gorczany. A 'No Alerts' section is on the right. Below this is a 'Seclusion' section with a 'Room 1' card showing 'In Room' (46 secs, 41 mins 47 secs) and a 'Start Session Report' button. The footer contains 'About', 'Instructions For Use', 'R5', and contact information for Oxehealth.

On the Overview Screen, the large icons indicate the status of the room as follows:

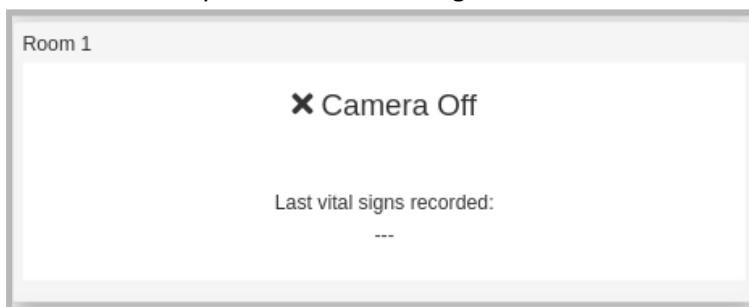
- **Disconnected:** the software is not connected to the room. No activity information will be generated.



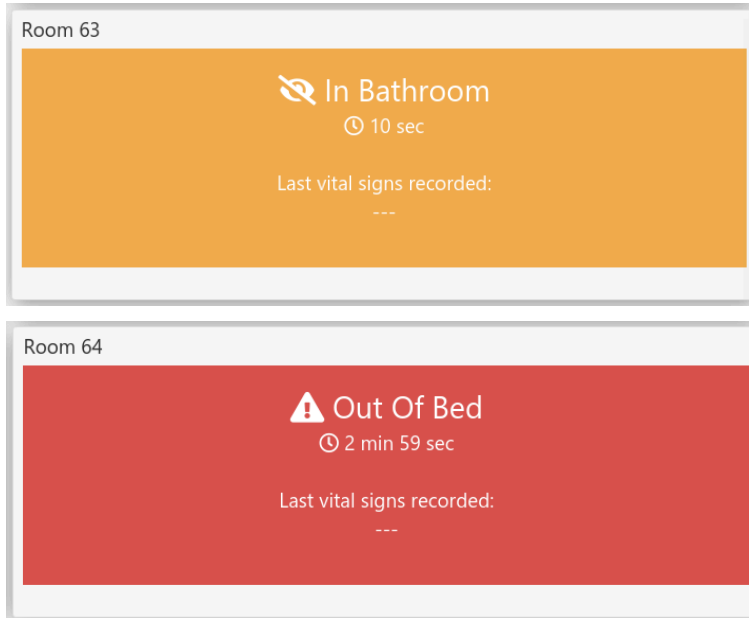
- **Connected:** the software is connected to the room and running, such that the software is receiving and analysing video. A green rectangle is shown, and the detected location of the occupant of the room is displayed as text. The time for which the room has been in that state is also displayed.



- **Camera Off:** the software is connected to the room, but a user has chosen to stop the analysis software, such that the software has ceased receiving and analysing video for this room. No activity information will be generated.



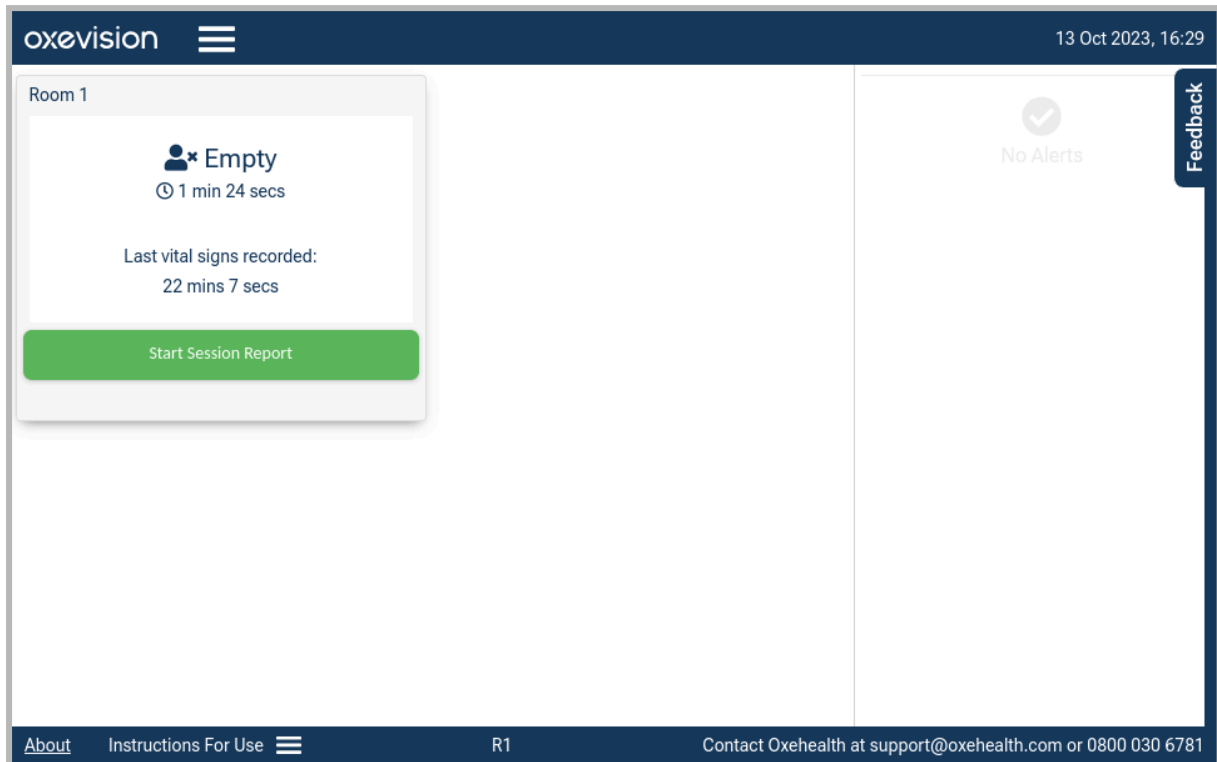
- **Alert State:** the software is connected to the room and running, such that the software is receiving video and analysing the video.
In this state, other product modules are producing a non-medical alert to prompt further checks in the room. These prompts may be informational (orange) or alerts (red), as the examples below show, and will be pre-configured to a scheme specific to your installation.



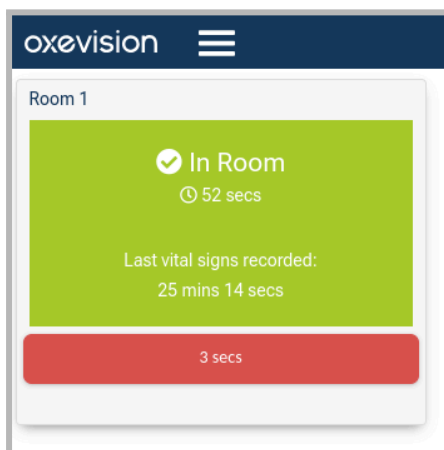
The text in the room icon will display the nature of the non-medical alert and the time that the room has been in this state. Refer to other product module instructions for use for information on these alerts.

Starting a Session Report

The **Seclusion Overview Screen** will indicate the room status. If the room is connected (has good network connectivity), then you will be able to start the **Session Report**. To begin a session report click the **Start Session Report** button.

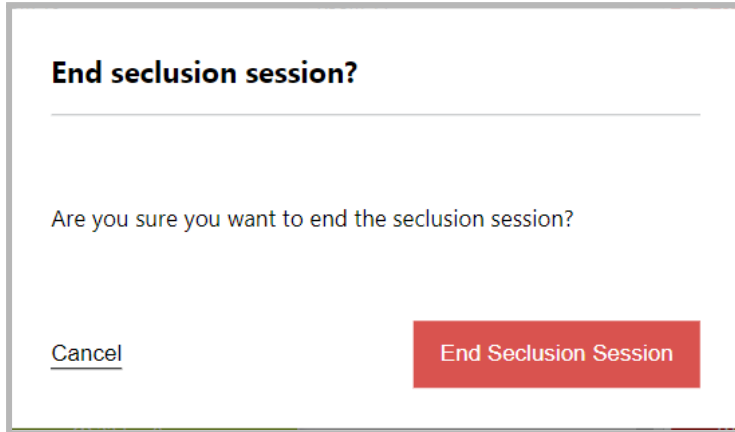


When the **Start Session Report** button has been clicked, the button on the room card will indicate the duration of time since the session started.

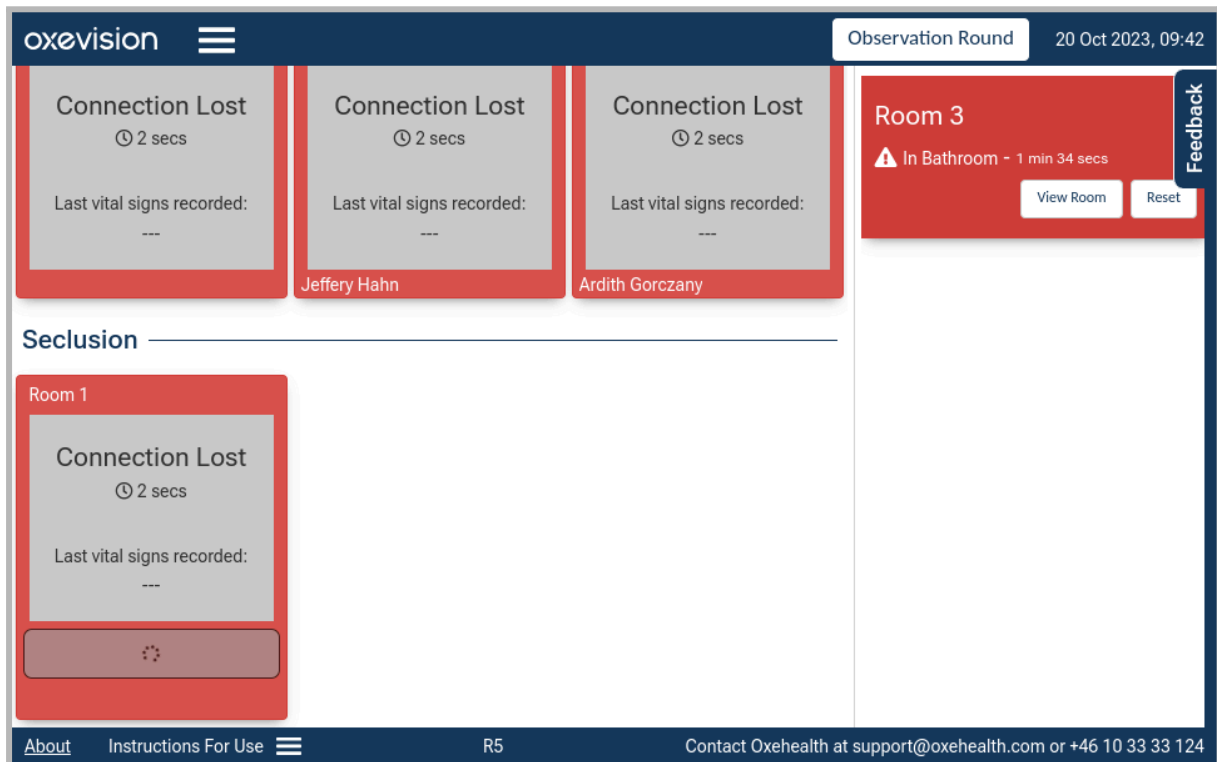


Clicking the **Timer Session** button (indicated by a timer displayed on a red button) will end the session, and a message will be presented to ensure you wish to perform this action. By clicking

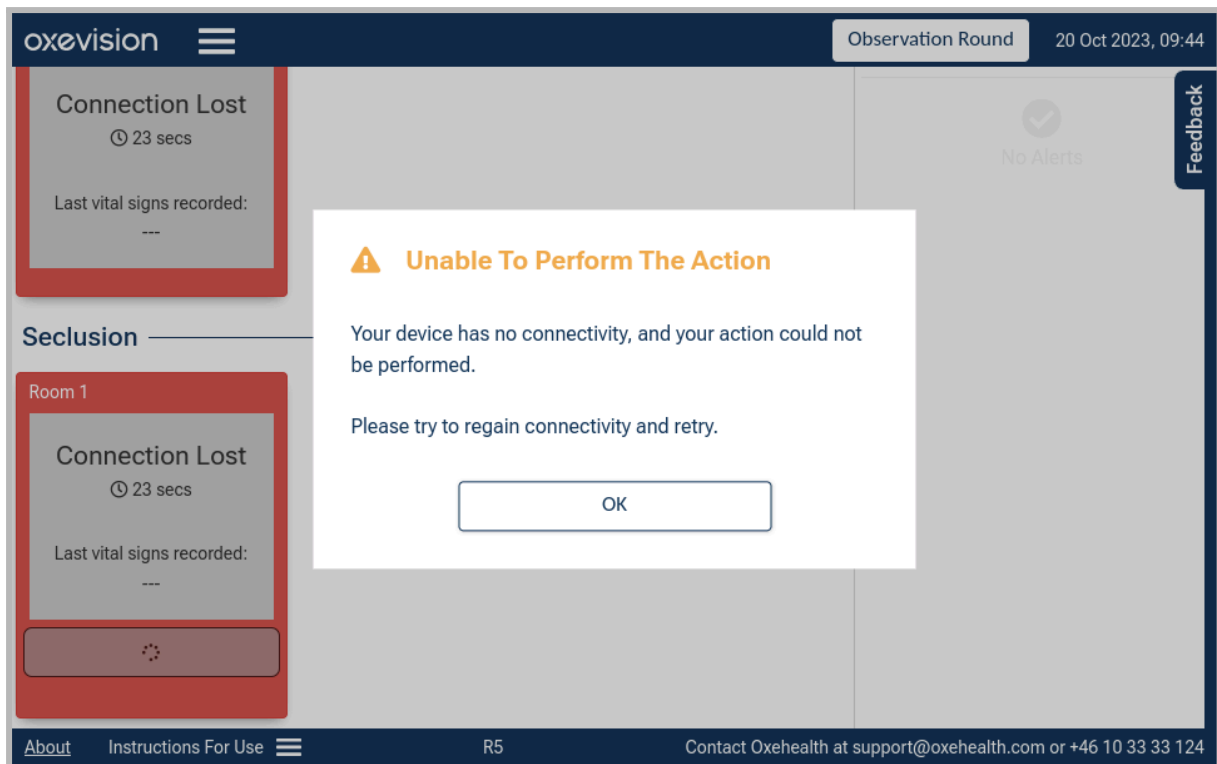
Cancel, you will remain on the **Seclusion Overview Screen**. If you click **End Seclusion Session**, this will end the session.



If there is a connection error when you attempt to start or end a seclusion session, the seclusion room card on the **Seclusion Overview Screen** will show an icon identifying that it is trying to regain the connection.



When the connection is lost and an attempt to either start or end a session is made, a message will be shown to inform you of the failed connection.



Taking Vital Signs Observations

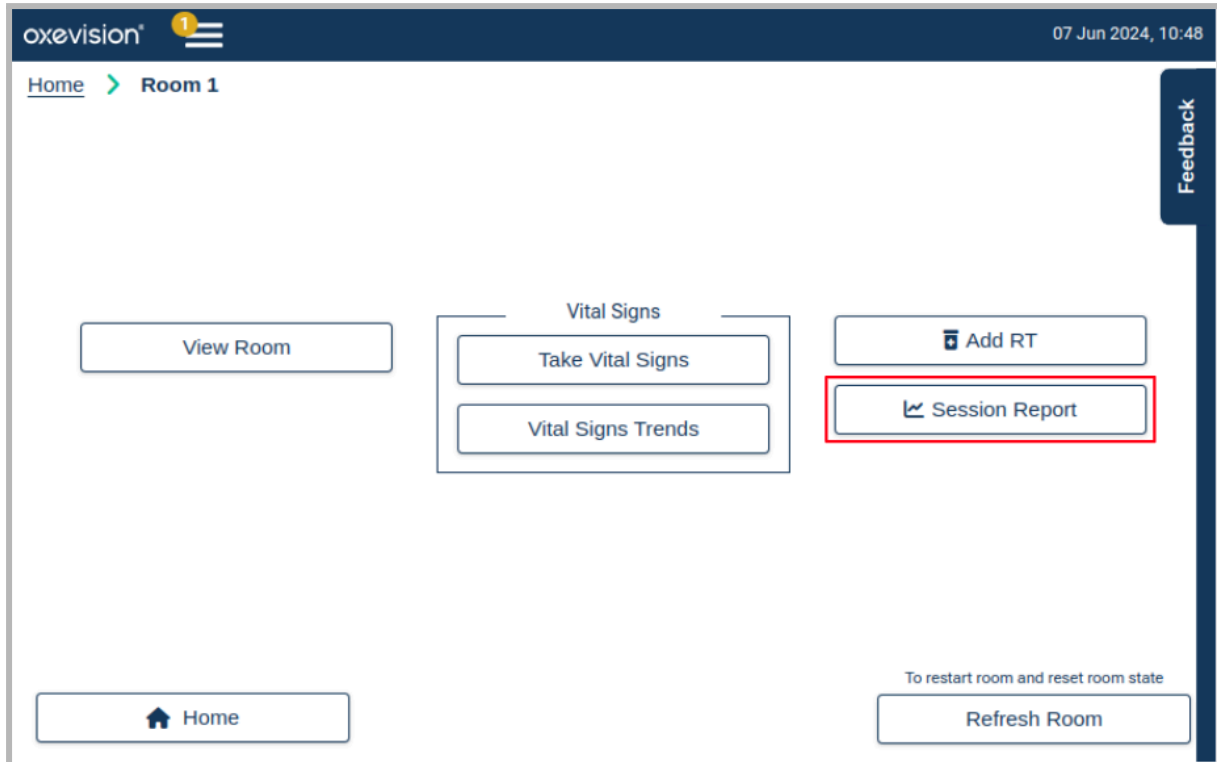
For instructions on taking Vital Signs measurements, please refer to the **Vital Signs** instructions for use.

NOTE

Vital Signs readings taken prior to starting a Session Report will not be recorded in the Seclusion Session Report.

Viewing a Session Report

A **Session Report** can be viewed while a session is in progress by selecting the appropriate room card and clicking “**Session Report**” on the room **Action Menu**.



The **Session Report** will display a record of the patient’s **Vital Signs observations and trends, RT administration times**, and patient **Activity** for each session.

NOTE

The chart may show data for a subject who has been in the room but is not the subject currently occupying the room.

You can scroll left and right to view the Seclusion session timeline.

The patient’s vital signs will be displayed on both the **Pulse Rate (PR)** and **Breathing Rate (BR)** chart with corresponding times.

- Any successful attempts will be shown with red dots (●) for Pulse Rate
- Blue dots (●) for breathing rate.
- All Vital Signs attempts (successful or unsuccessful) will be shown with a cross **X** indicating the times they were attempted.

Vital signs trends are shown with grey diamonds (◇). Details of Vital Sign Trends can be viewed in the Vital Sign IFU. The blue line on the **Activity Chart** indicates the Patient’s activity level. The

seclusion activity measure aims to give a summary indication of how active a patient in seclusion is - for example, after rapid tranquilisation. The system looks over a time window (default 10 minutes) and builds a picture of the movement as:

- low level (fine movements, often not visible to the naked eye), which could be the small movements from breathing from someone lying down asleep or resting,
- high level (large movements, visible to the naked eye) which is someone moving around the room.

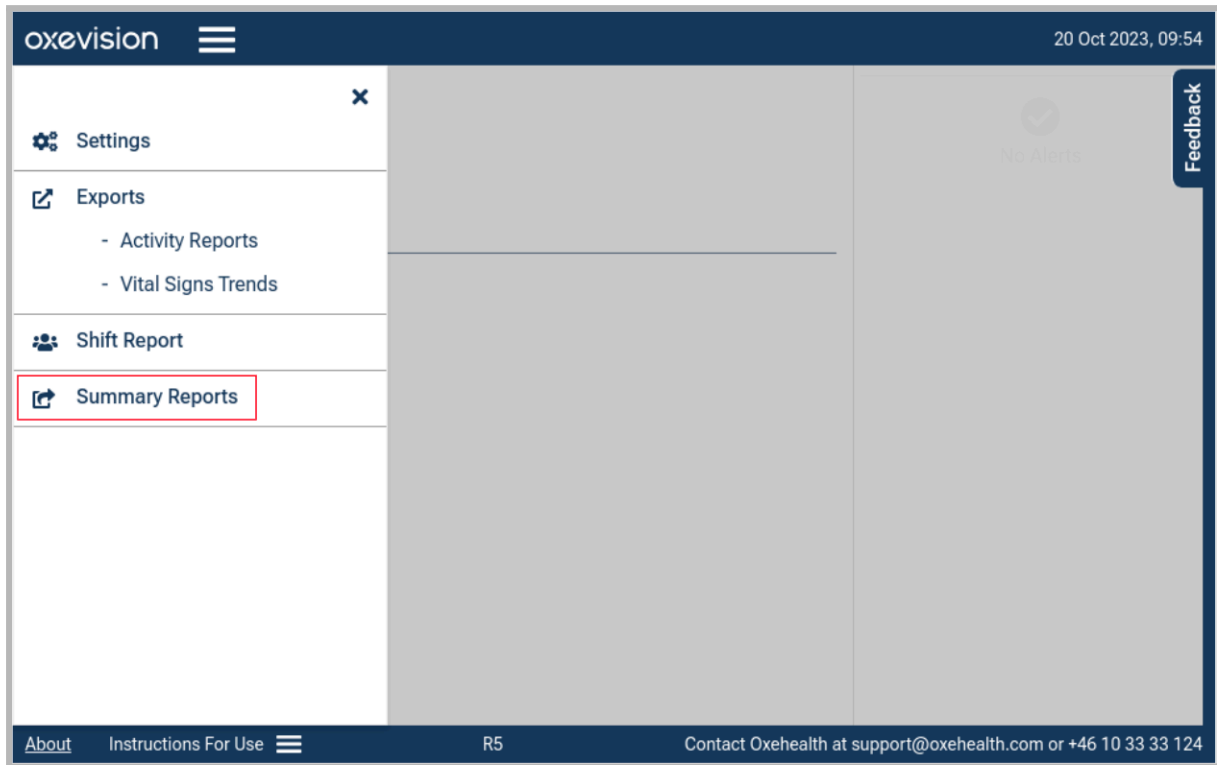
If available, **In Bathroom** periods, **Room Entry** periods, **Alerts**, and **Rapid Tranquilisation times (RT)** will also be displayed on the **Activity Chart** of the **Session Report**.



Seclusion Summary Report

The Seclusion **Summary Report** shows the summary recorded details of the Seclusion Session Report, including **room states**, **rapid tranquilisation** summary and **timings**, **vital signs trend rates**, **vital signs attempts**, and **completed vital signs observations**.

Seclusion **Summary Reports** can be accessed on a device where seclusion sessions are enabled by clicking the **Summary Reports** link in the navigation menu header bar on the **Overview Screen**



The **Summary Reports** screen shows an archive of **Session Reports** in descending order over the previous seven days for a maximum of two seclusion rooms.

Home > Summary Reports

Room: Seclusion Room 1 Select All Summary Reports

Start Date	Start Time	End Time	Patient ID	View
10/20/2023	9:42 AM	In Progress	1234	
10/13/2023	5:23 PM	4:47 PM		

Room: Seclusion Room 2 Select All Summary Reports

Start Date	Start Time	End Time	Patient ID	View
10/23/2023	11:34 AM	In Progress		

Home Choose Recipient

An individual Seclusion **Summary Report** can be viewed by selecting the eye symbol next to the corresponding report. An example **Summary Report** is shown below.

Observation Round 23 Oct 2023, 11:40

Home > Summary Reports > Summary Report

Patient ID : Yvonne Kovacek **RT :** Recorded x 0
Room : Staging Room **Room Entry x 1 :** 20 secs
Start Date : 19 Oct 2023, 8:36 **In Room x 21 :** 10 mins 25 secs
Duration : 99 hrs 1 min 35 secs **In Bathroom x 2 :** 2 mins 21 secs
Vital Signs : Attempted x 6, Vital Signs Taken x 0

Date/Time	Events	BR (br/min)	PR (bpm)
23/10/23			
11:00:53	Vital Signs Attempted	-	-
10:01:33	Empty (1 hr 36 mins 13 secs)	-	-
09:57:54	Empty (3 mins 27 secs)	-	-
09:57:24	In Room (29 secs)	-	-
09:35:09	Empty (22 mins 14 secs)	-	-

Home Export Report

When viewing a **Seclusion Summary Report**, you can return to the list of all available reports by clicking the **Summary Reports** button.

oxevision Observation Round 23 Oct 2023, 11:40

Home > Summary Reports > Summary Report Feedback

Patient ID : Yvonne Kovacek **RT :** Recorded x 0
Room : Staging Room **Room Entry x 1 :** 20 secs
Start Date : 19 Oct 2023, 8:36 **In Room x 21 :** 10 mins 25 secs
Duration : 99 hrs 1 min 35 secs **In Bathroom x 2 :** 2 mins 21 secs
Vital Signs : Attempted x 6, Vital Signs Taken x 0

Date/Time	Events	BR (br/min)	PR (bpm)
23/10/23			
11:00:53	Vital Signs Attempted	-	-
10:01:33	Empty (1 hr 36 mins 13 secs)	-	-
09:57:54	Empty (3 mins 27 secs)	-	-
09:57:24	In Room (29 secs)	-	-
09:35:09	Empty (22 mins 14 secs)	-	-

Home
Export Report

A Seclusion Summary Report can also be accessed from the **Seclusion Session Report** screen while a session is in progress. Clicking the **Export Report** button on the **Session Report** screen will display the **Summary Report**.



When viewing the Seclusion Summary Report via the Seclusion Session Report screen, you may navigate to **Home** (to the Overview Screen) or the Export Report screen.

oxevision
20 Oct 2023, 09:55

[Home](#) > [Room 1](#) > [Session Report](#) > [Summary Report](#)

Patient ID : Branson Runte

Room : Room 1

Start Date : 13 Oct 2023, 17:23

Duration : 143 hrs 24 mins 2 secs

Vital Signs : Attempted x 28, Vital Signs Taken x 22

RT : Recorded x 0

Room Entry x 0 : 0 secs

In Room x 37 : 56 hrs 51 mins 47 secs

In Bathroom x 0 : 0 secs

Date/Time	Events	BR (br/min)	PR (bpm)
10/19/2023			
2:51:11 PM	In Room (2 hrs 47 mins 26 secs)	-	-
1:17:06 PM	In Room (19 hrs 39 mins 17 secs)	-	-
1:15:14 PM	In Room (1 min 2 secs)	-	-
1:14:04 PM	In Room (40 secs)	-	-
1:08:18 PM	In Room (5 mins 31 secs)	-	-

Home

Export Report

Feedback

Exporting a Summary Report

Exporting via the Summary Reports screen

A Seclusion Summary Report can be exported either via the Summary Reports screen or via the Seclusion Session Report screen for a specific seclusion session.

Selecting the **Summary Reports** tab on the Seclusion Overview screen will open the Summary Reports screen where a list of all the reports for a maximum of two seclusion rooms can be viewed . The seclusion summary reports are retained in this list for seven days.

oxevision
Observation Round
23 Oct 2023, 11:40

[Home](#) > [Summary Reports](#) > [Summary Report](#)

Patient ID : Yvonne Kovacek

Room : Staging Room

Start Date : 19 Oct 2023, 8:36

Duration : 99 hrs 1 min 35 secs

Vital Signs : Attempted x 6, Vital Signs Taken x 0

RT : Recorded x 0

Room Entry x 1 : 20 secs

In Room x 21 : 10 mins 25 secs

In Bathroom x 2 : 2 mins 21 secs

Date/Time	Events	BR (br/min)	PR (bpm)
23/10/23			
11:00:53	Vital Signs Attempted	-	-
10:01:33	Empty (1 hr 36 mins 13 secs)	-	-
09:57:54	Empty (3 mins 27 secs)	-	-
09:57:24	In Room (29 secs)	-	-
09:35:09	Empty (22 mins 14 secs)	-	-

Home

Export Report

Feedback

One or more reports can be selected by clicking the table's relevant row(s). Selected seclusion summary reports are highlighted with green shading and can be deselected by clicking the relevant row again in the table.

oxevision
23 Oct 2023, 11:42

[Home](#) > [Summary Reports](#)

Room: Seclusion Room 1

Select All Summary Reports

Room: Seclusion Room 2

Select All Summary Reports

Start Date	Start Time	End Time	Patient ID	View	Start Date	Start Time	End Time	Patient ID	View
10/20/2023	9:42 AM	In Progress			10/23/2023	11:34 AM	In Progress		
10/13/2023	5:23 PM	4:47 PM							

Home

Choose Recipient

Feedback


All summary reports for a particular room can be selected by checking the relevant Select All Summary Reports checkbox.

The screenshot shows the Oxevision Summary Reports interface. At the top, there is a navigation bar with the Oxevision logo and a menu icon. The date and time are displayed as 23 Oct 2023, 11:42. Below the navigation bar, there are two room selection options: 'Room: Seclusion Room 1' and 'Room: Seclusion Room 2'. Each room option has a 'Select All Summary Reports' checkbox. The 'Room: Seclusion Room 1' checkbox is checked, and its table contains two rows of report data. The 'Room: Seclusion Room 2' checkbox is unchecked, and its table contains one row of report data. At the bottom of the interface, there are two buttons: 'Home' and 'Choose Recipient'. A 'Feedback' button is located on the right side of the interface.

Start Date	Start Time	End Time	Patient ID	View
10/20/2023	9:42 AM	In Progress		
10/13/2023	5:23 PM	4:47 PM		

Start Date	Start Time	End Time	Patient ID	View
10/23/2023	11:34 AM	In Progress		

Once the intended Seclusion Summary Report(s) have been selected, clicking the Export Report button will navigate you to the Export Summary Report screen. Both the Email and Reason For Export fields must be completed before the Confirm Export button is clicked in order for the export to be successful. The Email field must contain a valid email address and the Reason for Export field must contain a text entry.

oxevision  23 Oct 2023, 11:42

[Home](#) > [Select Rooms](#) > [Choose Dates](#) > **Choose Recipient**

Email

Recipient's email

Reason For Export

Do not include personally identifiable information, e.g. names, dates of birth, etc.

Characters remaining: 255

This email will also be sent to the following default recipients for audit purposes: user.name@oxehealth.com.

Feedback

Exporting via a Session Report

While a seclusion session is in progress, the corresponding Seclusion Summary Report can be exported by first clicking **Export Report** on the Session Report screen.



And then clicking Export Report on the Summary Report screen.

oxevision Observation Round 23 Oct 2023, 11:40
 Home > Summary Reports > Summary Report Feedback

Patient ID : Yvonne Kovacek **RT :** Recorded x 0
Room : Staging Room **Room Entry x 1 :** 20 secs
Start Date : 19 Oct 2023, 8:36 **In Room x 21 :** 10 mins 25 secs
Duration : 99 hrs 1 min 35 secs **In Bathroom x 2 :** 2 mins 21 secs
Vital Signs : Attempted x 6, Vital Signs Taken x 0

Date/Time	Events	BR (br/min)	PR (bpm)
23/10/23			
11:00:53	Vital Signs Attempted	-	-
10:01:33	Empty (1 hr 36 mins 13 secs)	-	-
09:57:54	Empty (3 mins 27 secs)	-	-
09:57:24	In Room (29 secs)	-	-
09:35:09	Empty (22 mins 14 secs)	-	-

Home Export Report

Clicking the **Export Report** button on the Summary Report screen will navigate to the Export Summary Report screen. Both the Email and Reason for Export fields must be completed correctly before the Confirm Export button is clicked in order for the export to be successful. The **Email** field must contain a valid email address and the **Reason for Export** field must contain a text entry.

oxevision 23 Oct 2023, 11:42
 Home > Select Rooms > Choose Dates > Choose Recipient Feedback

Email
 Recipient's email: @oxehealth.com

Reason For Export
Do not include personally identifiable information, e.g. names, dates of birth, etc.
 Type your reason here...
 Characters remaining: 255
This email will also be sent to the following default recipients for audit purposes: user.name@oxehealth.com.

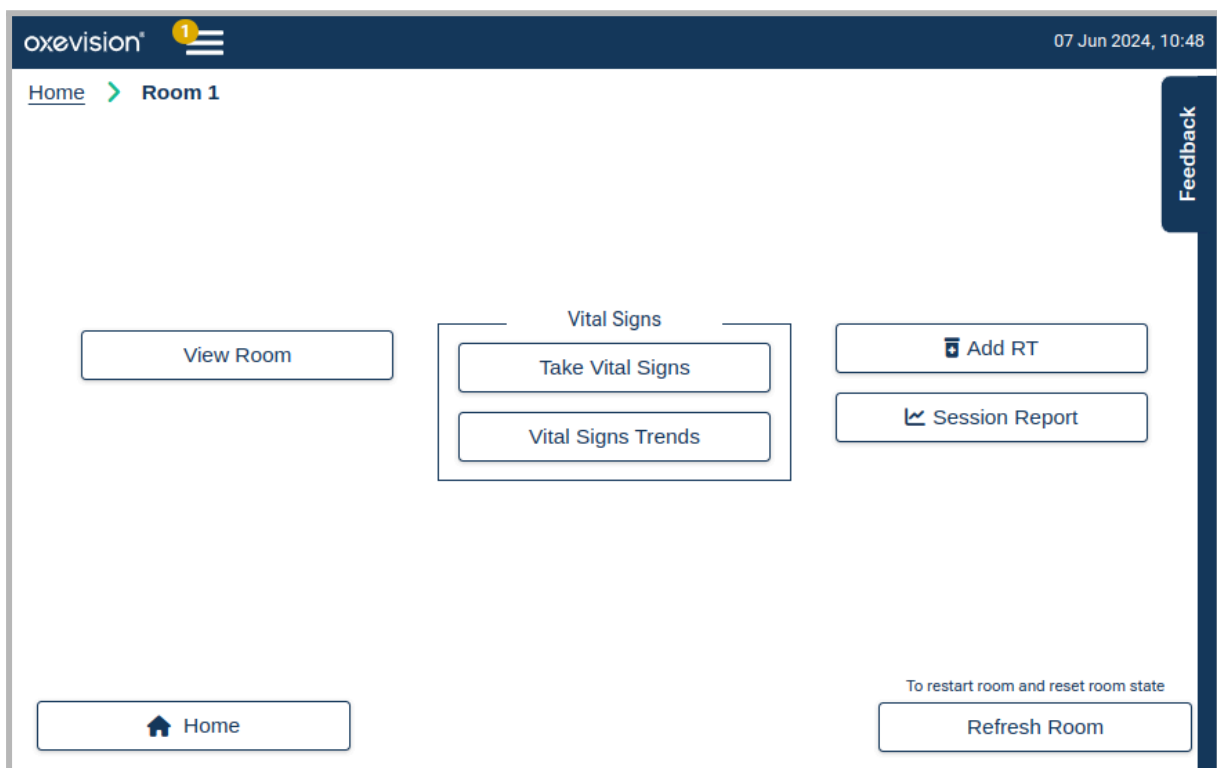
Home Confirm Export

Clicking Confirm Export will send a PDF of the Seclusion Summary Report to the entered recipient's email and any default recipients specified for that ward.

Room Actions for Seclusion Rooms

The following additional room **Action Menu** features are available for seclusion rooms as shown below:

- Seclusion Room with Seclusion Session Report enabled only*:
 - **Add RT**
 - **Session Report**
 - **Patient configuration (if enabled for Oxevision Observations)**
 - **Take Vital Signs (part of the Vital Signs medical device)**
 - **Vital Signs Trends (part of the Vital Signs medical device)**



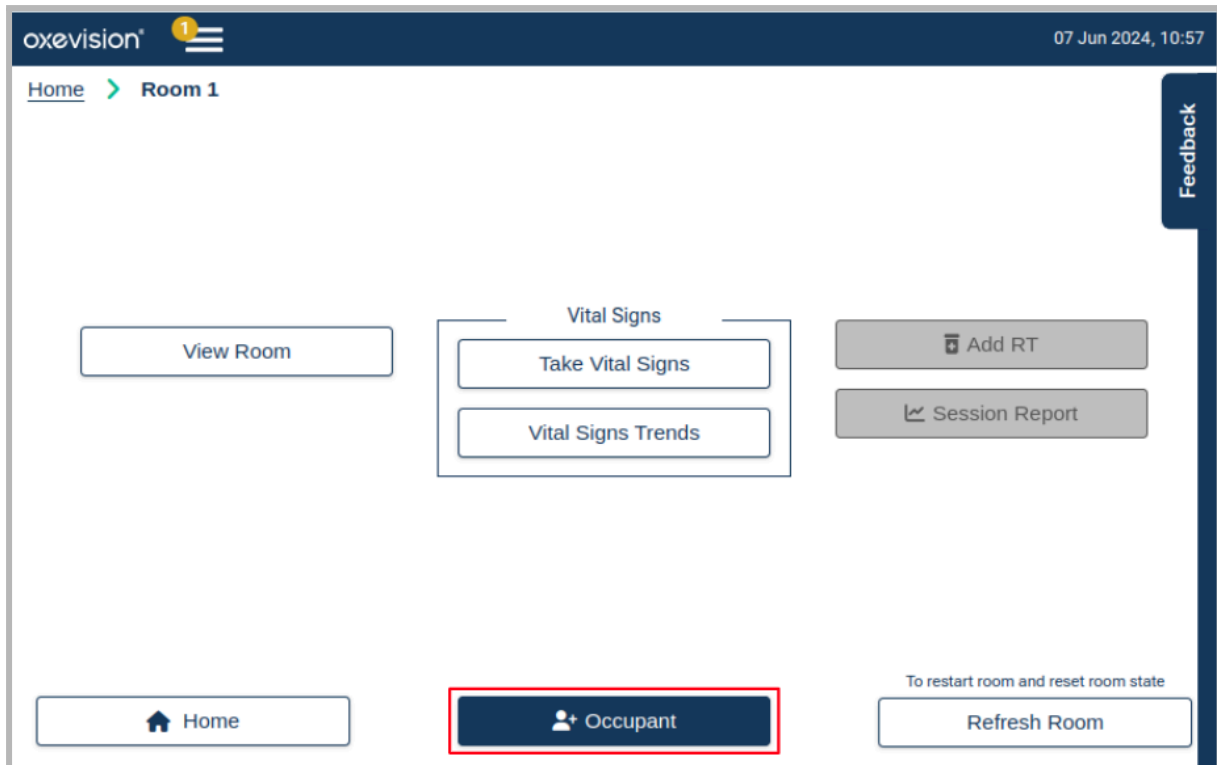
The room Action Menu may include other menu items for other product modules depending upon your configuration (refer to the other Oxehealth product instructions for use for more information).

Refer to the Oxehealth Vital Signs instructions for use for more information on how to use **Take Vital Signs** and **Vital Signs Trends**.

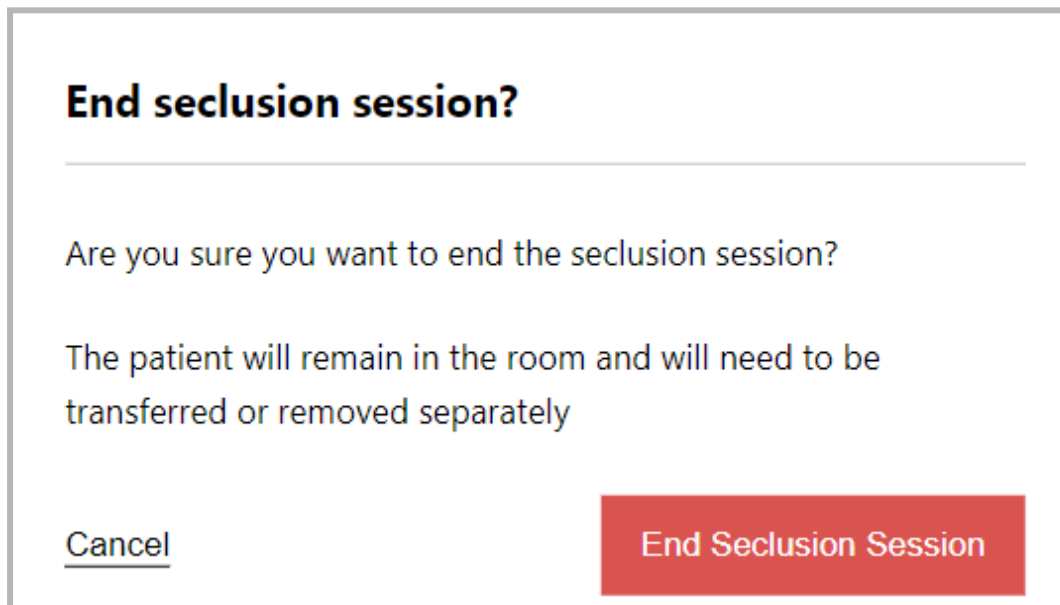
Patient Configuration on Seclusion Rooms

Patients can be assigned to seclusion rooms by means of the patient configuration functionality. You can assign a patient to a seclusion room by clicking the **+ Occupant** button at the bottom of the **Seclusion Overview** screen.

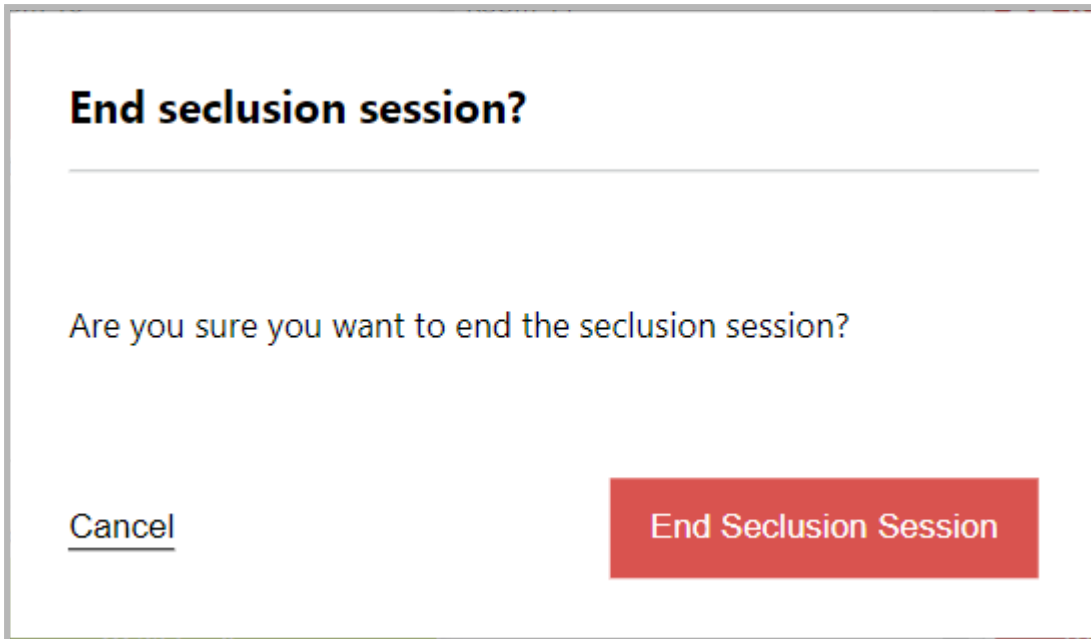
NOTE: The Occupant button will only be available if Oxevision Observations functionality is enabled.



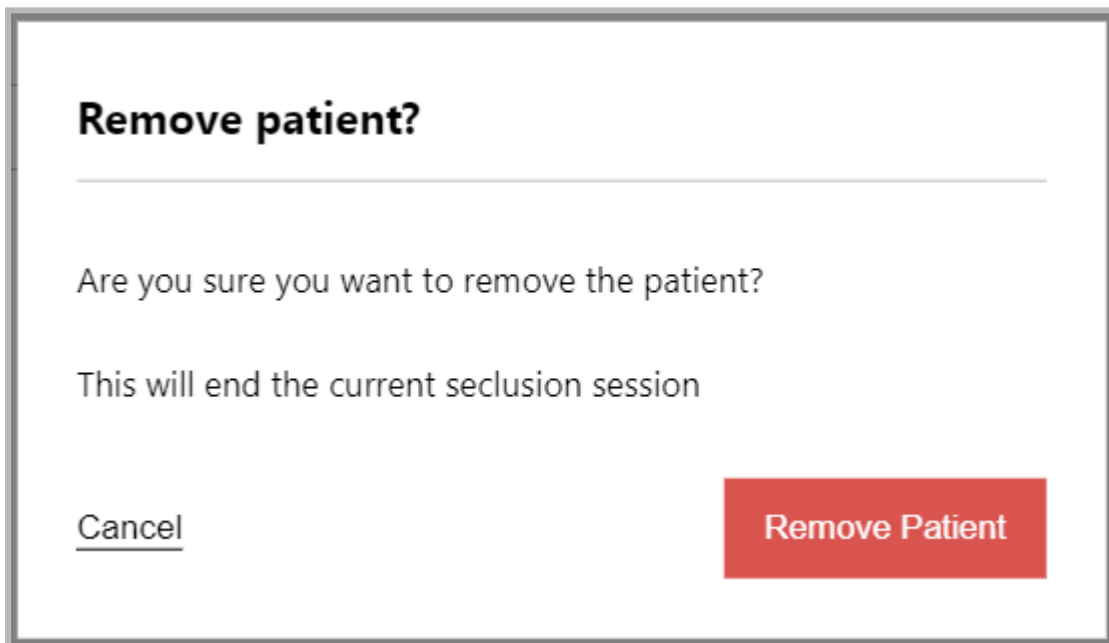
A seclusion session can be started or ended regardless of whether a patient is assigned to the room. If a patient is assigned to a room, and the seclusion session report is ended, then the session can end, but a message will be presented informing you that the patient is still assigned to the room. Post ending the seclusion session, the patient will remain assigned to the room until they are transferred or removed.



When a patient is not assigned to a room, a different message will be displayed to verify your intention to end the session, with no reference to a patient.



When a seclusion session report is active, and you instigate to transfer or remove a patient, a message is displayed notifying you that the action will end the session if you proceed. By clicking **Cancel**, the action is cancelled and the action screen remains displayed. Clicking **Remove Patient** or **Transfer Patient**, the instigated action will be complete, and the Room **Action Menu** screen will be displayed.

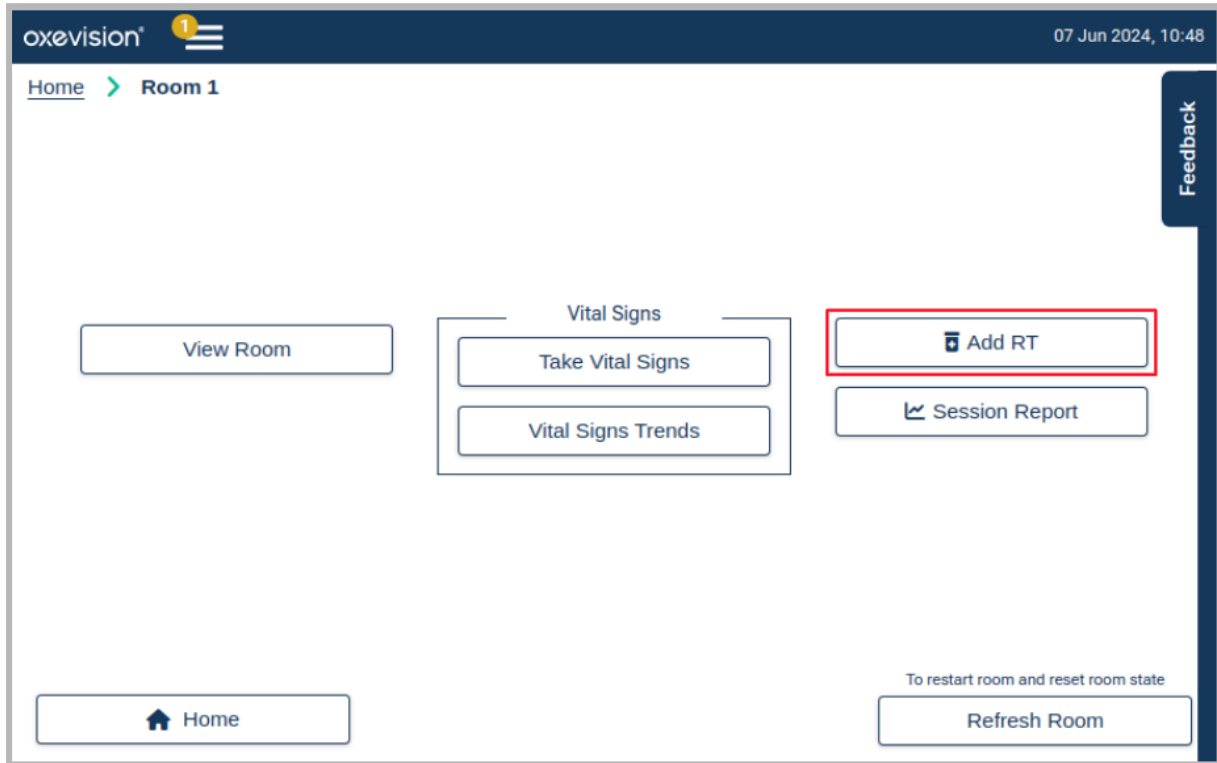


When a patient is assigned to a seclusion room, and the seclusion room is enabled on a shared device with a standard room, the patient can be transferred to a standard room using the transfer room feature within patient configuration. This is the same for transferring a patient from a standard


room to a seclusion room - these can be actioned if the rooms are configured on a shared device group.

Tracking when Rapid tranquilisation is administered

In the case where Rapid Tranquilisation (RT) is administered, the **+ Add RT** button allows you to record instances of rapid tranquilisation which will then be included in the respective Seclusion Session Report and Seclusion Summary Report. Clicking **+ Add RT** on the room **Action Menu** screen for the selected room opens the **Add RT** screen.



Enter a date and time when the rapid tranquilisation was given and click **Save** to record the event.


oxevision  23 Oct 2023, 11:45

Home > Seclusion Room 2 > Add RT

Feedback


Enter RT Time

Enter time when rapid tranquilisation was given to record on report

23/10/2023, 11:-- 

Back

Save


oxevision  23 Oct 2023, 11:46


Home > Seclusion Room 2 > Add RT

Feedback

Enter RT Time

Enter time when rapid tranquilisation was given to record on report

23/10/2023, 12:06 

 Value must be 23/10/2023, 11:46 or earlier.

Back

Save

Rapid tranquilisation events cannot be retrospectively entered prior to the start of a seclusion session, and events cannot have a time set in the future. If the start of the session time is selected, the system will automatically add 5 seconds to this time, so that it can be visible on the Seclusion Session Report. An example is shown below of how rapid tranquilisation events are displayed on a Seclusion Session Report.



An example is shown below of how rapid tranquilisation events are displayed on a Seclusion Summary Report.

Summary Report

Patient ID : RT : Recorded x 1
Room : Seclusion Room 2 **Room Entry x 0 :** 0 secs
Start Date : 23 Oct 2023, 11:34 **In Room x 2 :** 3 mins 32 secs
Duration : 12 mins 58 secs **In Bathroom x 0 :** 0 secs
Vital Signs : Attempted x 0, Vital Signs Taken x 0

Date/Time	Events	BR (br/min)	PR (bpm)
10/23/2023			
11:44:12 AM	In Room (3 mins 24 secs)	-	-
11:43:56 AM	In Room (8 secs)	-	-
11:35:05 AM	RT Administered	-	-

Home Export Report

WARNING

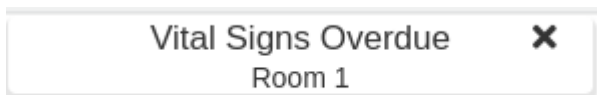
The Seclusion product is not a medication record or planning tool for tranquilisation of patients. Decisions or recommendations for administering tranquilisation must not be made based on the rapid tranquilisation indications in the Oxehealth Seclusion session report.

Click **Home** to return to the **Seclusion Overview Screen**.

Prompts for Vital Signs Overdue

When vital signs observations are due to be taken, a visual prompt will be displayed to remind you to take their vital signs. The timing of this prompt may be different for each seclusion room and is configured as part of your installation.

This prompt is displayed as a notification banner over all screens showing the seclusion room unless vital signs are already being taken, as shown below.



The prompt may be dismissed and closed by selecting **X** or swiping the prompt left or right. The prompt will be automatically removed if you take vital signs using the **Take Vital Signs** feature.

When you (or someone else) take vital signs observations using the **Take Vital Signs** feature, the timer will restart the timer and dismiss any **Vital Signs Overdue** prompts visible on other devices displaying the seclusion room.

NOTE

The vital sign observation protocol is subject to your organisation's vital signs observation protocol which may indicate the time required between each observation. For instance, if vital sign observations should be taken at 15-minute intervals, the prompt can be used to help remind the staff that the observation is due. This time period will be configured as part of your installation.

The Oxehealth Seclusion product should not be relied upon as a clinical tool for adherence to observation protocols, and this overdue prompt is provided only as a reminder to staff.

Sending Feedback to Oxehealth

To send feedback of any sort to Oxehealth, click the **Feedback** button in the top right corner of the screen. You will then see the **Feedback screen** below:

Select the **Feedback Type** (if this is available) and fill in the **Message** text field with the information you would like to share, your issues, suggestions, or questions and click **Send Feedback** to send the information to Oxehealth. Please also provide your name and contact details, if available, as this will

help a support representative contact you if you require assistance. We will then receive your message automatically, and you will be returned to the **Seclusion Overview screen**.

If you do not wish to send feedback, click **Cancel**, and you will be returned to the **Overview screen**.



CAUTION

Do not include any subject identifying information in the feedback, e.g. names, dates of birth or NHS number.

Manufacturer



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