

Instructions For Use For



Oxehealth Seclusion

en English

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Symbols Used In This Manual And On Product Labels

	Read the instructions for use		Caution
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Instructions For Use For Oxehhealth Seclusion Product

Carefully read all instructions prior to use. Observe all warnings and precautions noted throughout these instructions. Failure to do so may result in misunderstanding of the system outputs.

These instructions for use are for the Oxehhealth Seclusion product, which is a product module within the Oxehhealth Oxevision platform. For instructions on how to use other product modules within the Oxehhealth Oxevision platform, refer to other instructions for use for those product modules.



Oxehhealth Seclusion uses the Oxehhealth Vital Signs medical device, and so the instructions for Vital Signs should be read prior to use.

Intended Use

The Oxehhealth Seclusion product is an electronic patient record system that provides a timeline summary of categories of:

- Activity detected by Oxehhealth Activity Tracker products,
- Vital sign measurements from the Oxehhealth Vital Signs medical device, and
- indications of rapid tranquilisation (RT) events recorded by clinicians.

The Seclusion product is a reporting tool intended to support the management of seclusion sessions by recording rapid tranquilisation events alongside data from Oxehhealth Activity Tracker and Vital Signs products. The Seclusion product does not have a medical purpose. The Seclusion product is not intended to be used as an independent medication record.

It is for use within single occupancy rooms within secured environments where a framework exists that mandates continuous observation and periodic safety checks by a trained professional to ensure subject safety. The product is designed to provide additional information in parallel to the authoritative human checks.

The Oxehhealth system is intended for use by appropriately trained healthcare professionals with a duty of care and should not be used by untrained users.

The Seclusion product is indicated for use on adults and adolescents¹, who do not require critical care in accordance with the intended use of the Oxehhealth Activity Tracker and Vital Signs products.

Contraindications, Warnings and Cautions

Observe all contraindications, warnings, and cautions in the Oxevision Activity Tracker and Vital Signs Instructions for Use. Failure to do so may result in harm to patients or users.

¹ 12 years and older, under 18 years



Warnings

The Seclusion product must not be used in rooms that contain or may contain:

- Domestic animals
- A shower or significantly sized water feature.

The Seclusion product is not a patient monitor or a vital signs monitor. Oxehealth Vital Signs provides vital signs spot-check measurements. Its outputs do not indicate whether the person it is monitoring is alive, nor does it give any indication of the health or safety of an individual. The product cannot be used to determine whether an individual is dead. It must not be used as the sole basis for making any decisions or recommendations relating to clinical diagnosis, subject care or treatment. Decisions or recommendations must be made by a clinician based on broader evidence than the Seclusion product alone provides.

The Seclusion product is not a medication record or planning tool for tranquilisation of patients. Decisions or recommendations for administering tranquilisation must not be made based on the rapid tranquilisation indications in the Oxehealth Seclusion session report.

Cautions

The Seclusion product may give incorrect information about activity in the room in the following circumstances:

- Large airflows through the room
- Other sources of movement in the image
- If another living being is present in the image (including hidden from view, for example by sheets)
- Running, dripping or spraying liquids in the image
- Moving patches of light or shadow in the image
- In the presence of sources of flashing or variable light, including other Near Infrared illumination, for instance from an existing CCTV installation
- Sources of mechanical vibration, for example massage devices, in the image
- Vibration of the Oxehealth hardware, caused for example by drilling into a nearby structure
- In the event that someone dies but continues to move (for example to swing or to twitch) for a period after death.
- Where insufficient body area is visible to the camera
- If the area the camera sees of the subject is heavily saturated due to exceptionally bright illumination
- In subjects with pronounced sleep apnoea or who are deliberately controlling their breathing
- The subject is in a dark area of the room while a large part of the remainder of the room is covered in direct sunlight.

The product analyses video captured from a video camera within a room illuminated by a Near Infrared Illuminator, and so obstruction of either of these parts of the device will severely compromise its operation.

Oxehealth software and related hardware installed inside or outside the room environment is not to be installed or maintained by anyone other than an Oxehealth-trained representative. Any attempt by a non-Oxehealth representative to interfere with the hardware, operating system administration

or software configuration outside that described in this manual may result in damage to the device performance.

If you make significant physical changes to a room, for instance, visible structural changes or adding large items of furniture, this may affect the device performance, and you should inform Oxehealth.

Maintenance

The Seclusion product analyses video from an infrared illuminated room that has been captured by a video camera. Hardware is often installed within a housing, and so the cleanliness of the housing must be maintained. When cleaning, pay attention to the manufacturer's instructions for cleaning, and in particular, do not use solvent-based, ammonia, caustic or abrasive cleaners or abrasive cleaning materials on the front, as this may scratch or fog the material, and potentially degrade the ability of the device to see the subject clearly and may reduce the reliability and accuracy of the output.

If components within the sealed housing are directly exposed to liquids, vapours or dust, then they may be damaged and cease to operate correctly. If this happens, switch off the product and inform Oxehealth.

In the event of failure of any part of the Oxehealth product, inform Oxehealth.

Only Oxehealth or Oxehealth-trained maintenance personnel may make modifications to this device as these may affect device performance. If you are in doubt about whether changes could affect the device, you should contact Oxehealth, who can advise.



IMPORTANT SAFETY AND SECURITY NOTICE - please read carefully

Maintaining the privacy of subjects, and protecting the confidentiality of their data is of the utmost importance. Ensure that you observe all of your organisation's safety, privacy and security policies and guidelines, and do not relocate any equipment that has been installed for the Oxehealth software, or change any security or access arrangements to the equipment without first informing Oxehealth.

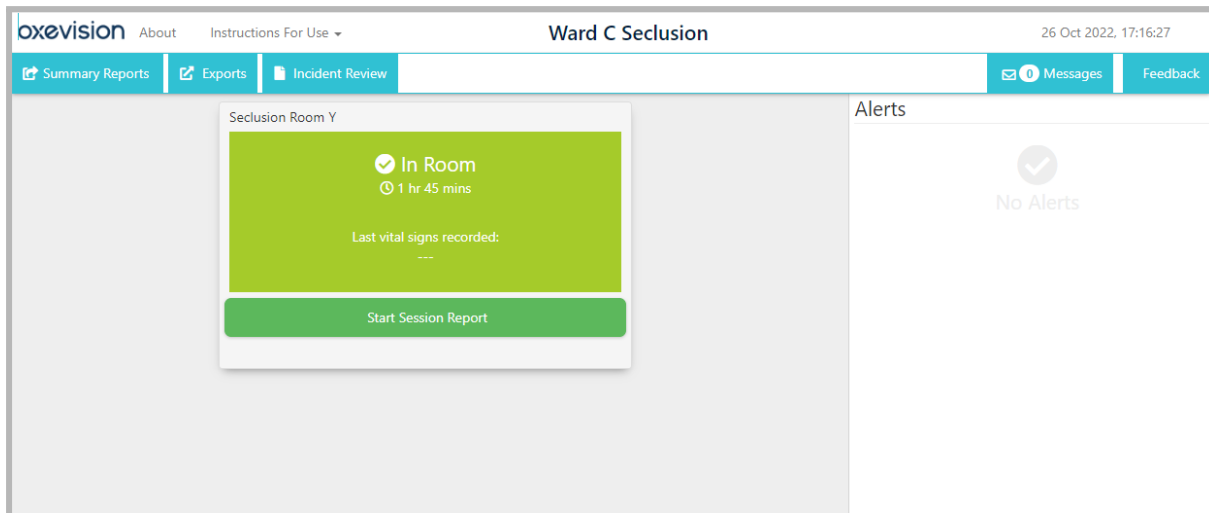
If you are using any mobile devices to access your Oxehealth software, pay particular attention to ensuring these devices are used only by authorised and trained staff, using the devices as intended.

The Oxevision software is not intended to be used as a surveillance tool, and you must use the functions to view the video feed in accordance with your organisation's privacy and security policies. Failure to do so puts you and your organisation at risk of violating individuals' rights, and data protection laws.

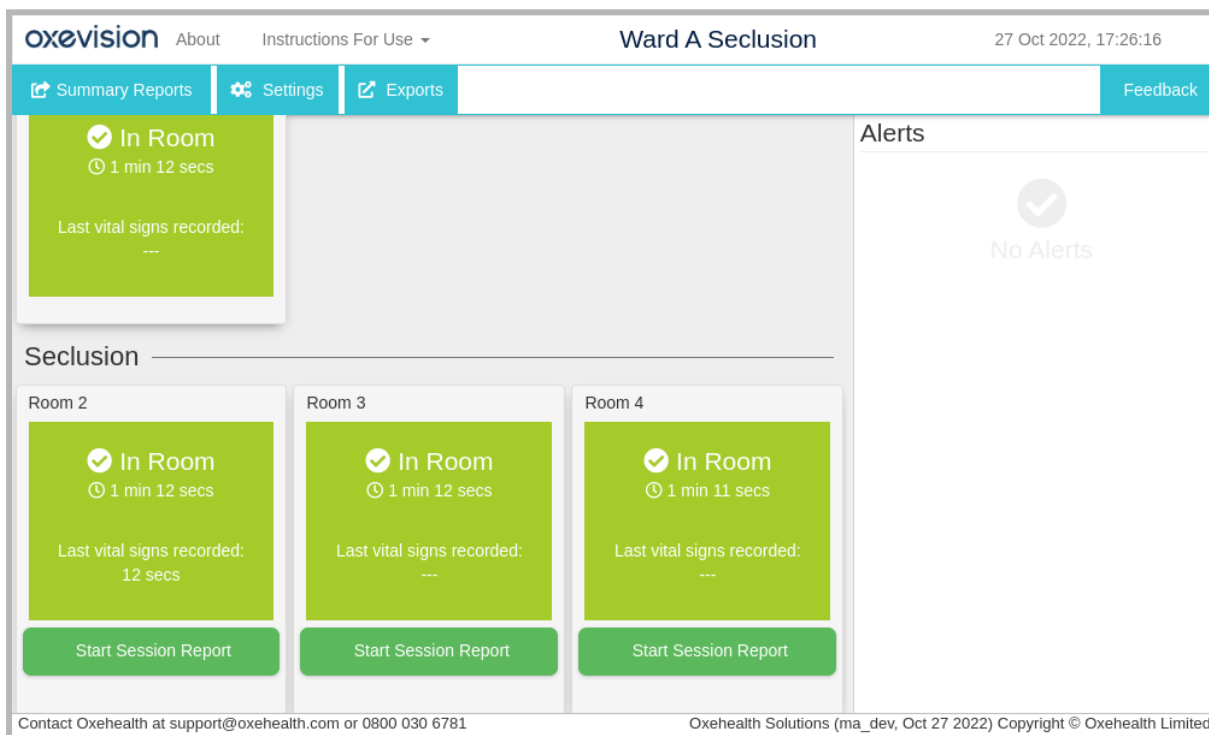
How To Use the Seclusion Product

The Overview Screen

The **Overview Screen** shows all of the rooms connected to the Oxevision product, depending on your configuration. Seclusion rooms can be added to a dedicated device.

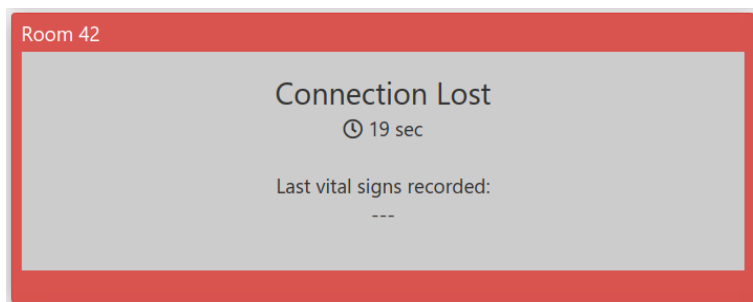


Or Seclusion rooms can be shown alongside non-seclusion rooms on shared devices.

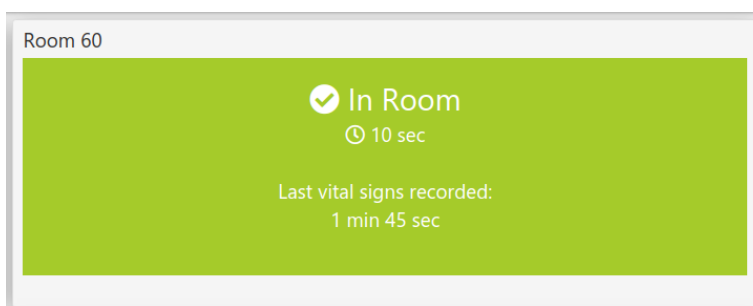


On the Overview Screen, the large icons indicate the status of the room as follows:

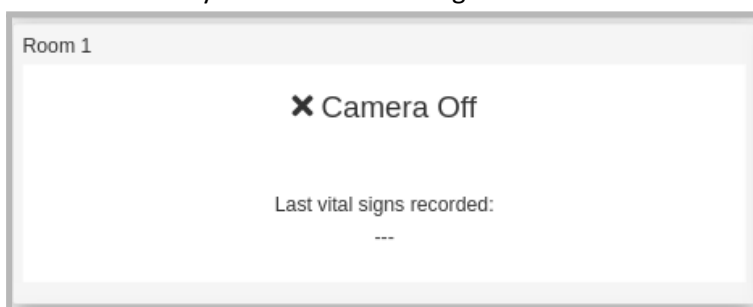
- **Disconnected:** the software is not connected to the room. No activity information will be generated.



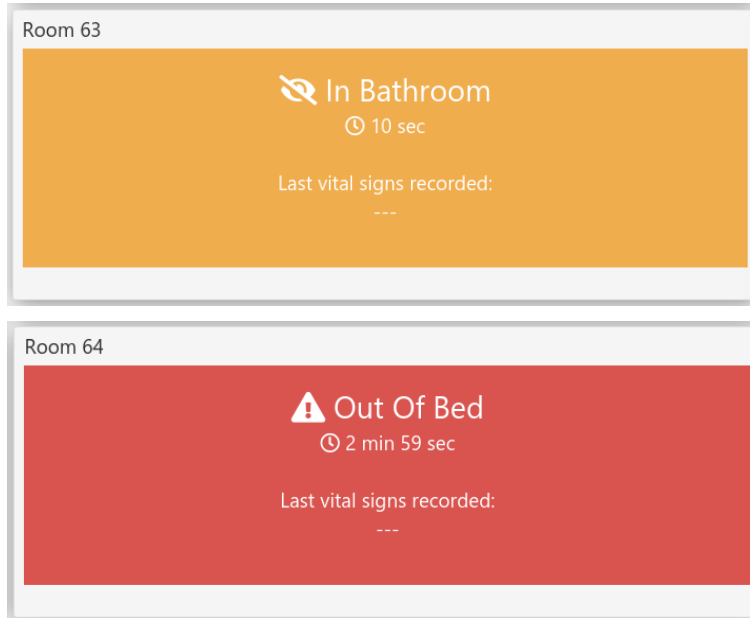
- **Connected:** the software is connected to the room and running, such that the software is receiving and analysing video. A green rectangle is shown, and the detected location of the occupant of the room is displayed as text. The time for which the room has been in that state is also displayed.



- **Camera Off:** the software is connected to the room, but a user has chosen to stop the analysis software, such that the software has ceased receiving and analysing video for this room. No activity information will be generated.



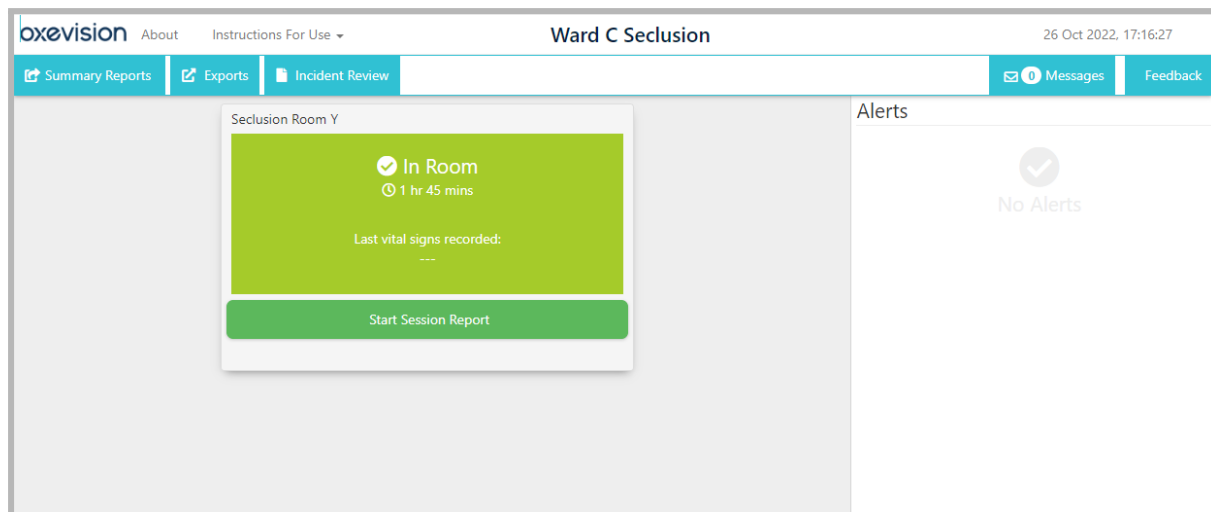
- **Alert State:** the software is connected to the room and running, such that the software is receiving video and analysing the video.
In this state, other product modules are producing a non-medical alert to prompt further checks in the room. These prompts may be informational (orange) or alerts (red), as the examples below show, and will be pre-configured to a scheme specific to your installation.



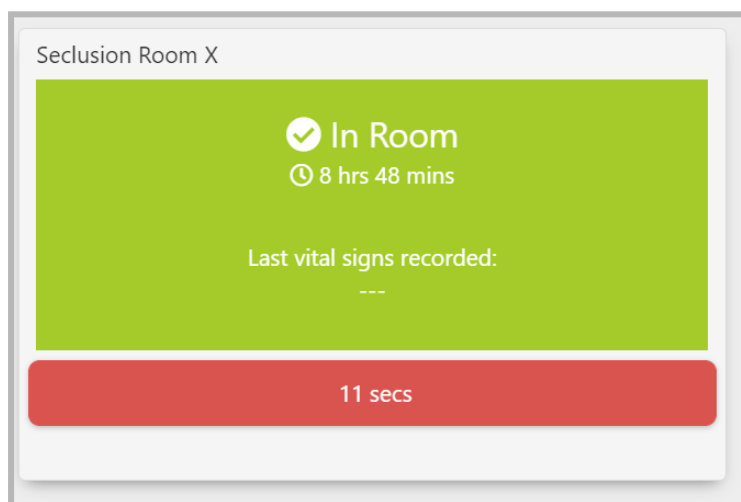
The text in the room icon will display the nature of the non-medical alert and the time that the room has been in this state. Refer to other product module instructions for use for information on these alerts.

Starting a Session Report

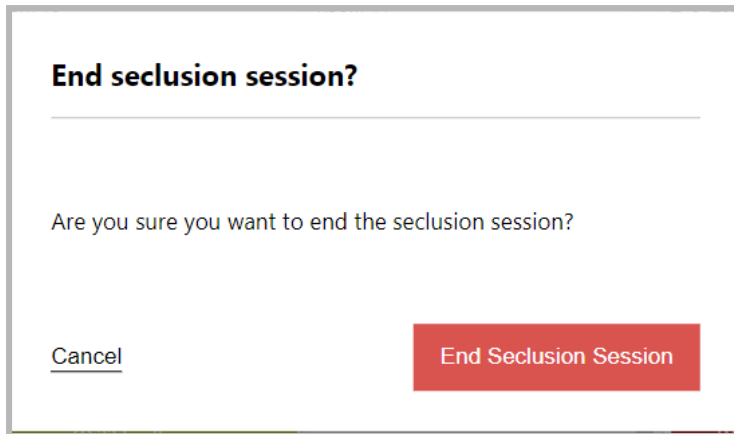
The **Seclusion Overview Screen** will indicate the room status. If the room is connected (has good network connectivity), then you will be able to start the **Session Report**. To begin a session report click the **Start Session Report** button.



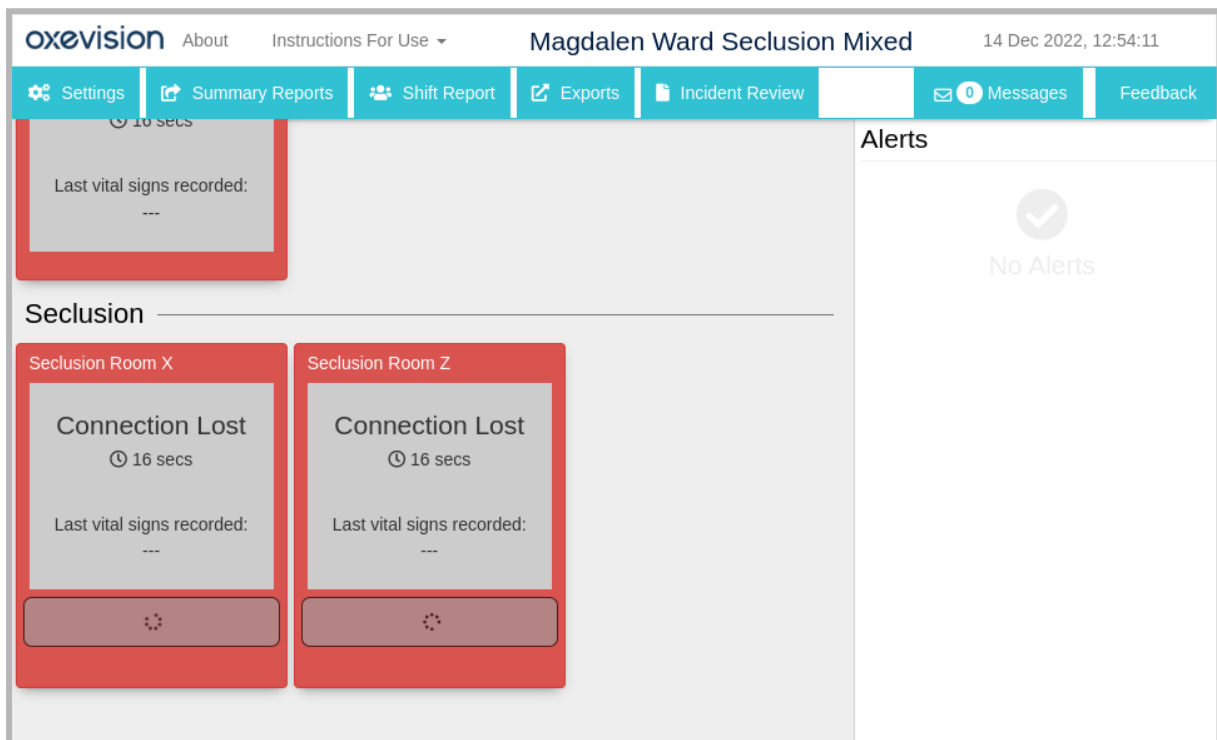
When the **Start Session Report** button has been clicked, the button on the room card will indicate the duration of time since the session started.



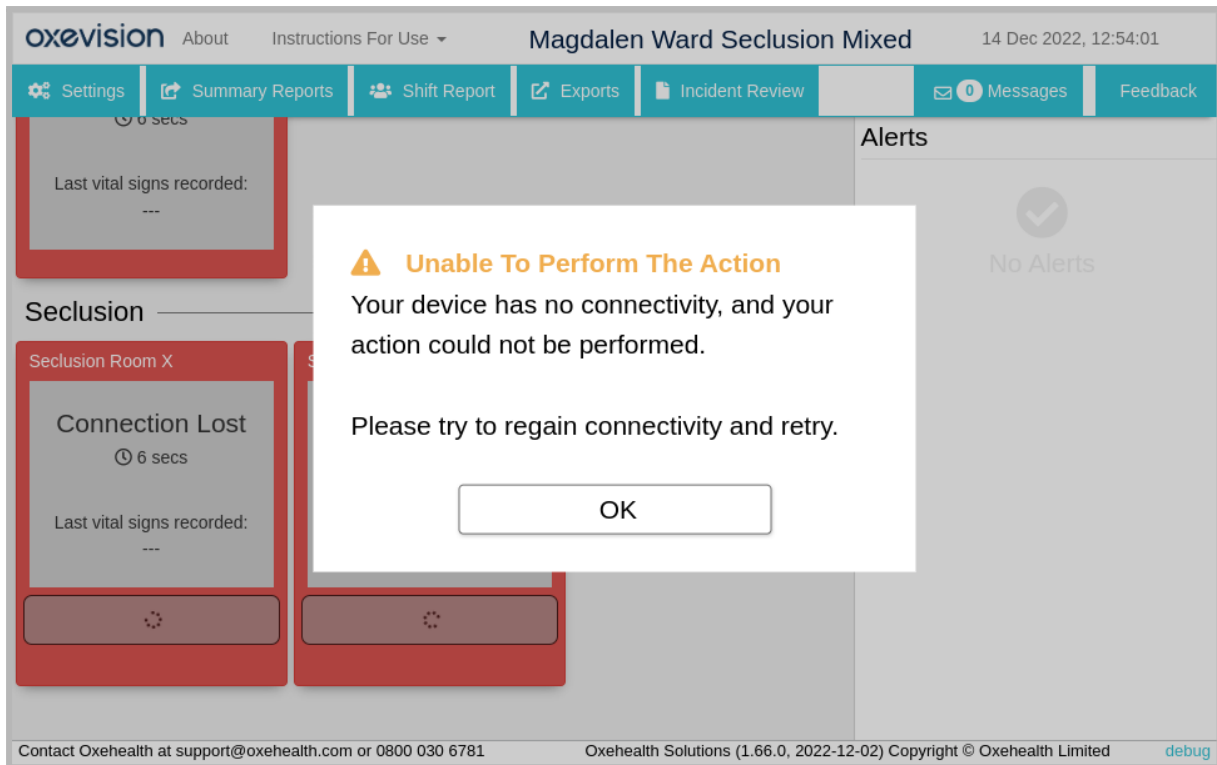
Clicking the **Timer Session** button (indicated by a timer displayed on a red button) will end the session, and a message will be presented to ensure you wish to perform this action. By clicking **Cancel**, you will remain on the **Seclusion Overview Screen**. If you click **End Seclusion Session**, this will end the session.



If there is a connection error when you attempt to start or end a seclusion session, the seclusion room card on the **Seclusion Overview Screen** will show an icon identifying that it is trying to regain the connection.



When the connection is lost and an attempt to either start or end a session is made, a message will be shown to inform you of the failed connection.



Taking Vital Signs Observations

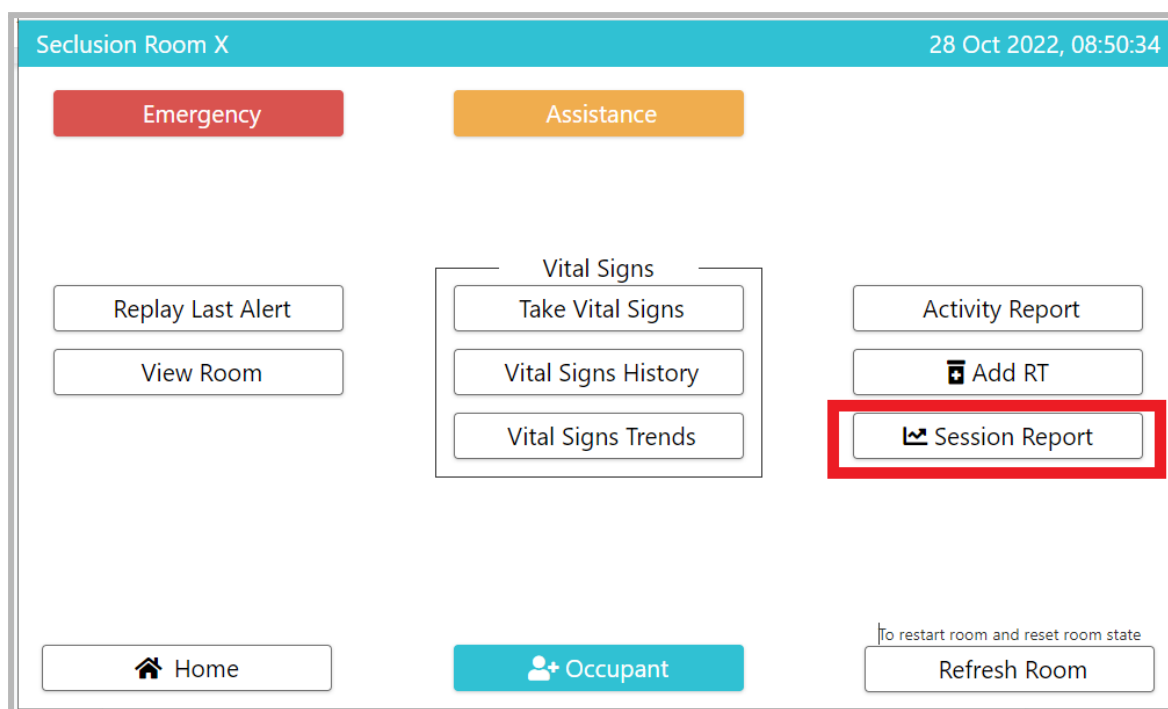
For instructions on taking Vital Signs measurements, please refer to the **Vital Signs** instructions for use.

NOTE

Vital Signs readings taken prior to starting a Session Report will not be recorded in the Seclusion Session Report.

Viewing a Session Report

A **Session Report** can be viewed while a session is in progress by selecting the appropriate room card and clicking “**Session Report**” on the room **Action Menu**.



The **Session Report** will display a record of the patient’s **Vital Signs observations and trends, RT administration times**, and patient **Activity** for each session.

NOTE

The chart may show data for a subject who has been in the room but is not the subject currently occupying the room.

You can scroll left and right to view the Seclusion session timeline.

The patient’s vital signs will be displayed on both the **Pulse Rate (PR)** and **Breathing Rate (BR)** chart with corresponding times.

- Any successful attempts will be shown with red dots (●) for Pulse Rate
- Blue dots (●) for breathing rate.
- All Vital Signs attempts (successful or unsuccessful) will be shown with a cross **X** indicating the times they were attempted.

Vital signs trends are shown with grey diamonds (◇). Details of Vital Sign Trends can be viewed in the Vital Sign IFU. The blue line on the **Activity Chart** indicates the Patient’s activity level. The seclusion activity measure aims to give a summary indication of how active a patient in seclusion is - for example, after rapid tranquilisation. The system looks over a time window (default 10 minutes) and builds a picture of the movement as:

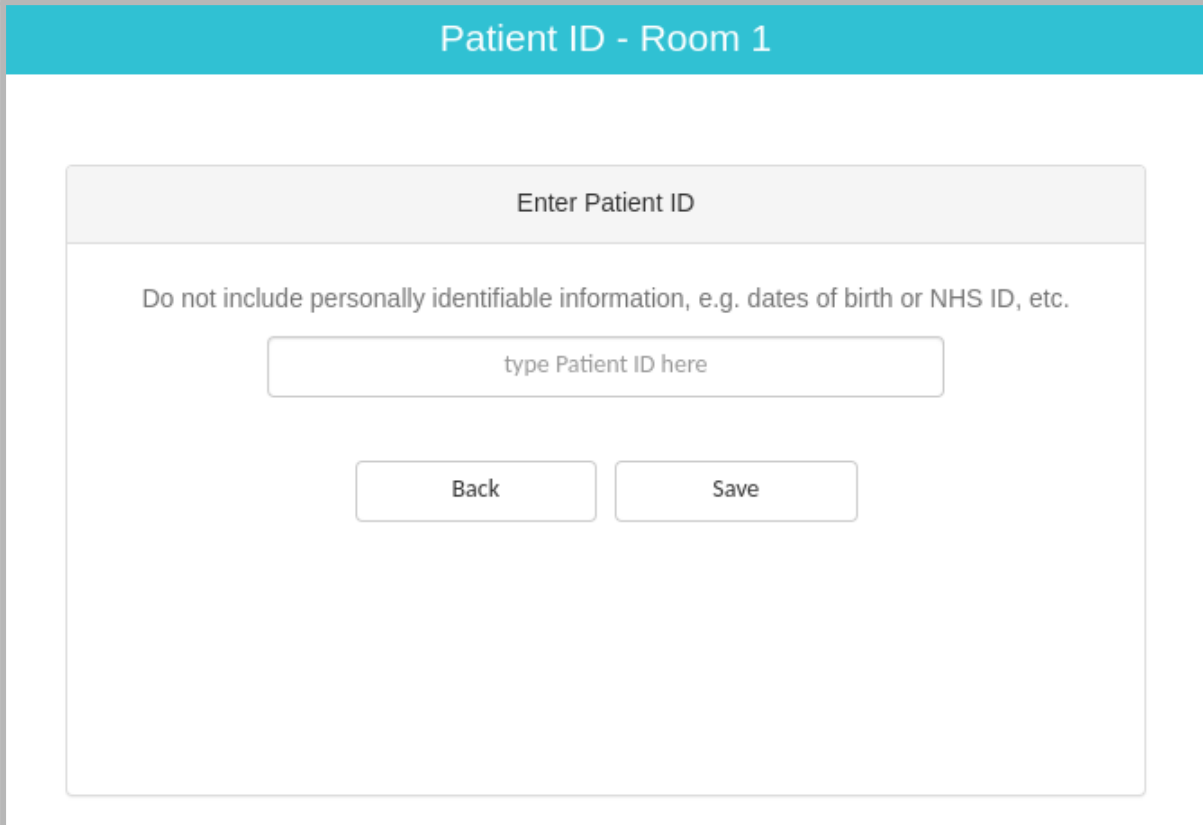
- low level (fine movements, often not visible to the naked eye), which could be the small movements from breathing from someone lying down asleep or resting,
- high level (large movements, visible to the naked eye) which is someone moving around the room.

If available, **In Bathroom** periods, **Door Open** periods, **Alerts**, and **Rapid Tranquillisation times (RT)** will also be displayed on the **Activity Chart** of the **Session Report**.



Setting Patient ID

By clicking the **Patient ID** button, as seen in the bottom centre of the **Session Report screen**, the **patient's ID** can be added to the **Session Report**. Once the **Patient ID** has been entered, clicking **Save** or **Back** will navigate to the **Session Report screen**. Once a **Patient ID** is added, this can be edited or removed by clicking the **Patient ID** button once more, but only if the seclusion session is still active.



Patient ID - Room 1

Enter Patient ID

Do not include personally identifiable information, e.g. dates of birth or NHS ID, etc.

type Patient ID here

Back Save

There is also the ability to add the Patient ID from the Seclusion Session Report itself; please refer to that section for details.



If a Patient ID is set and not removed prior to the seclusion session ending, then this is saved with the Seclusion Summary Report and is viewable on the Summary Reports screen.

oxeVISION Summary Reports

Room: Seclusion Room X

Select All Summary Reports

Start Date	Start Time	End Time	Patient ID	View
28/10/22	14:11	In Progress	12342222	

Room: Seclusion Room Z

Select All Summary Reports

Start Date	Start Time	End Time	Patient ID	View
01/11/22	08:49	In Progress		
30/10/22	11:36	08:49	123	
28/10/22	15:28	15:28		
28/10/22	15:28	15:28		
28/10/22	15:28	15:28		
28/10/22	15:28	15:28		
28/10/22	15:28	15:28		
28/10/22	15:28	15:28		
28/10/22	15:28	15:28		
28/10/22	15:28	15:28		
28/10/22	15:28	15:28		

Home

Export Report

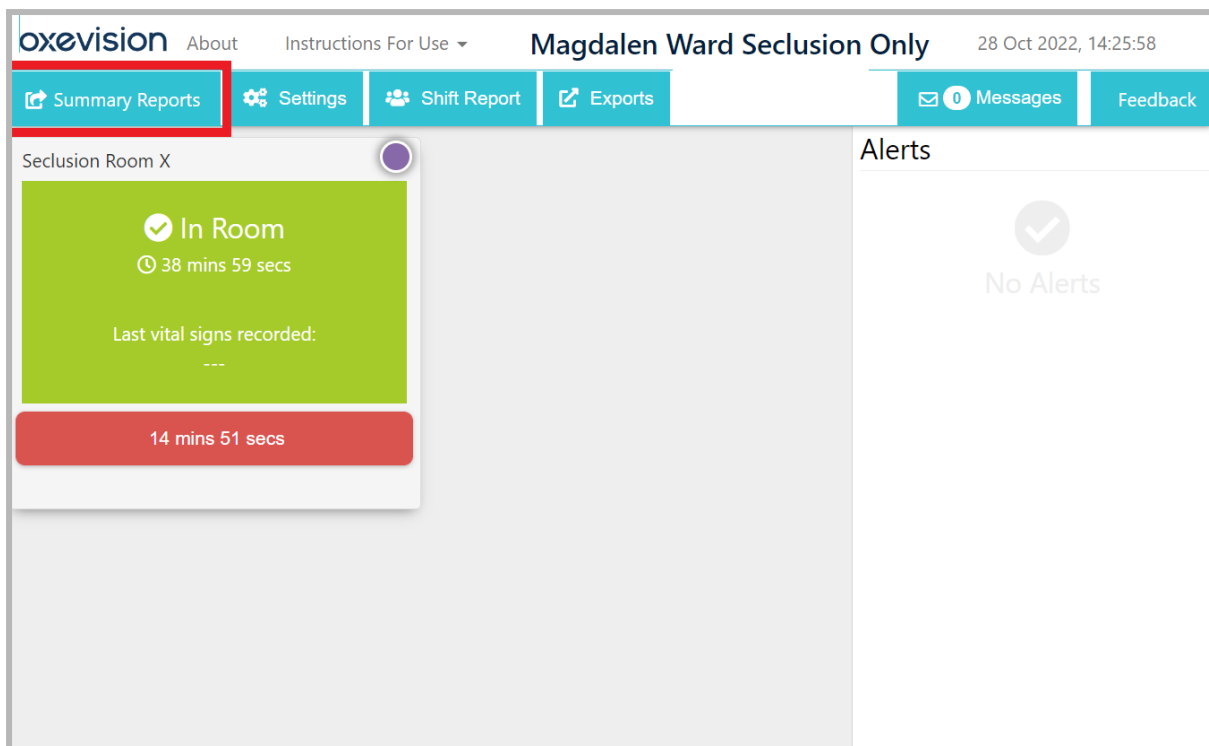
CAUTION

Do not include any personally identifying information in the Patient ID field, e.g. dates of birth, or NHS number.

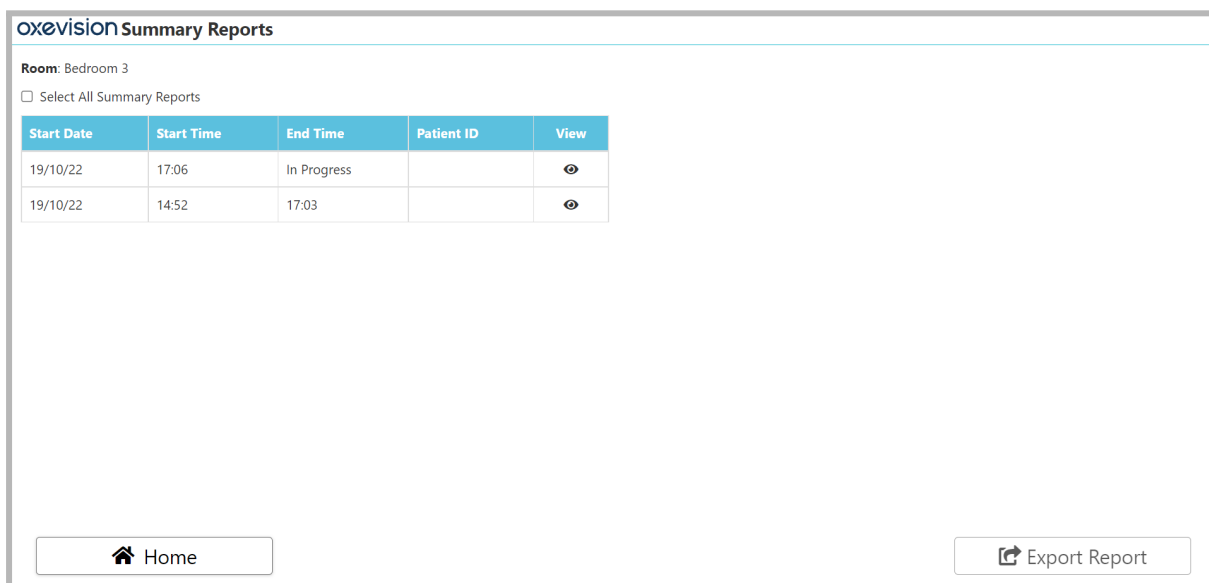
Seclusion Summary Report


The Seclusion **Summary Report** shows the summary recorded details of the Seclusion Session Report, including **room states**, **rapid tranquilisation** summary and **timings**, **vital signs trend rates**, **vital signs attempts**, and **completed vital signs observations**.

Seclusion **Summary Reports** can be accessed on a device where seclusion sessions are enabled by clicking the **Summary Reports** tab from the **Seclusion Overview Screen**.



The **Summary Reports** screen shows an archive of **Session Reports** in descending order over the previous seven days for a maximum of two seclusion rooms.



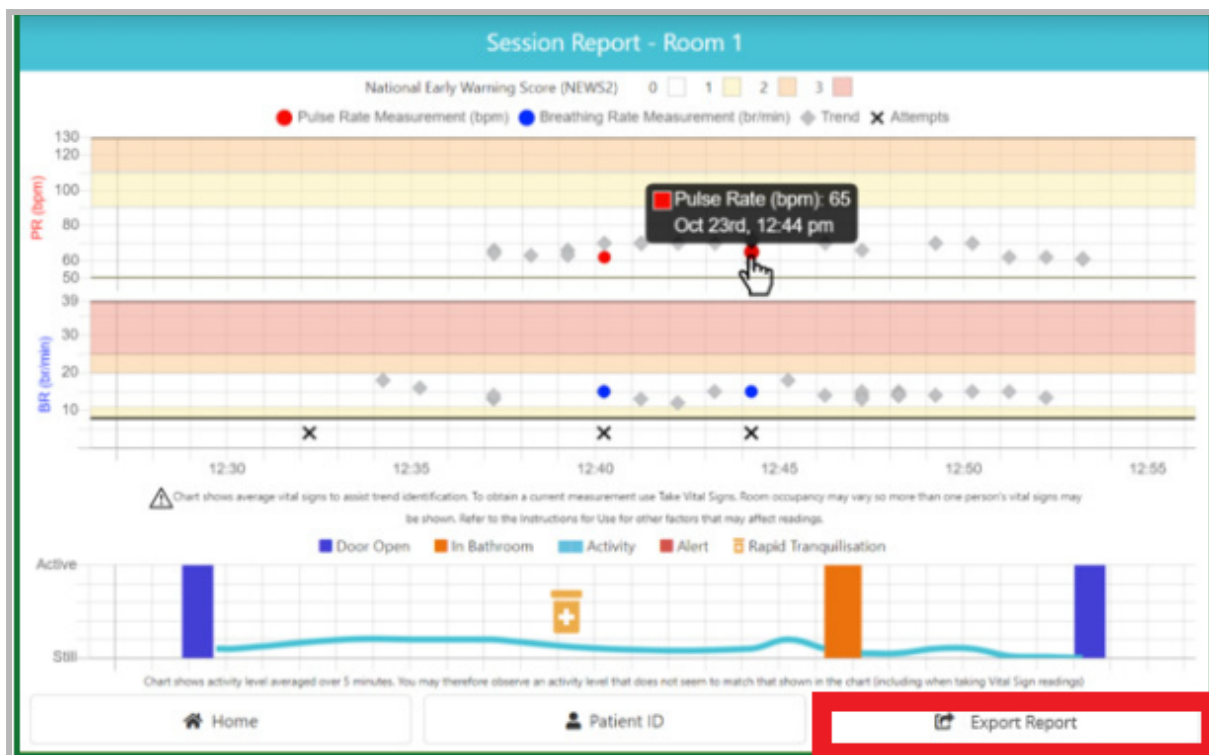
An individual Seclusion **Summary Report** can be viewed by selecting the eye symbol  next to the corresponding report. An example **Summary Report** is shown below.

OXeVISION Summary Report			
Patient ID : Room : Bedroom 3 Start Date : 19/10/22 Duration : 2 hrs 10 mins 41 secs Vital Signs : Attempted × 0, Vital Signs Taken × 0		RT : Recorded × 0 Door Open × 1 : 2 mins 4 secs In Room × 1 : 2 secs In Bathroom × 0 : 0 secs	
Date/Time	Events	BR	PR
19/10/22			
15:53:23	Empty (1 hr 16 mins 29 secs)	-	-
15:53:04	In Room (2 secs)	-	-
15:51:00	Door Open (2 mins 4 secs)	-	-
15:47:08	Empty (3 mins 52 secs)	-	-
15:47:07	Empty Alert (1 sec)	-	-
15:46:57	Empty (10 secs)	-	-
15:30:37	Empty (16 mins 4 secs)	-	-
15:08:15	Empty (22 mins 19 secs)	-	-
<input type="button" value="Home"/>		<input type="button" value="Summary Reports"/>	

When viewing a **Seclusion Summary Report**, you can return to the list of all available reports by clicking the **Summary Reports** button.

OXeVISION Summary Report			
Patient ID : Room : Bedroom 3 Start Date : 19/10/22 Duration : 2 hrs 10 mins 41 secs Vital Signs : Attempted × 0, Vital Signs Taken × 0		RT : Recorded × 0 Door Open × 1 : 2 mins 4 secs In Room × 1 : 2 secs In Bathroom × 0 : 0 secs	
Date/Time	Events	BR	PR
19/10/22			
15:53:23	Empty (1 hr 16 mins 29 secs)	-	-
15:53:04	In Room (2 secs)	-	-
15:51:00	Door Open (2 mins 4 secs)	-	-
15:47:08	Empty (3 mins 52 secs)	-	-
15:47:07	Empty Alert (1 sec)	-	-
15:46:57	Empty (10 secs)	-	-
15:30:37	Empty (16 mins 4 secs)	-	-
15:08:15	Empty (22 mins 19 secs)	-	-
<input type="button" value="Home"/>		<input type="button" value="Summary Reports"/>	

A Seclusion Summary Report can also be accessed from the **Seclusion Session Report** screen while a session is in progress. Clicking the **Export Report** button on the **Session Report** screen will display the **Summary Report**.



When viewing the Seclusion Summary Report via the Seclusion Session Report screen, you may navigate to **Home** (to the Overview Screen) or the Export Report screen.

OXEVISION Summary Report

Patient ID : RT : Recorded x 0
 Room : Bedroom 3 Door Open x 1 : 2 mins 4 secs
 Start Date : 19/10/22 In Room x 1 : 2 secs
 Duration : 2 hrs 10 mins 41 secs In Bathroom x 0 : 0 secs
 Vital Signs : Attempted x 0, Vital Signs Taken x 0

Date/Time	Events	BR	PR
19/10/22			
15:53:23	Empty (1 hr 16 mins 29 secs)	-	-
15:53:04	In Room (2 secs)	-	-
15:51:00	Door Open (2 mins 4 secs)	-	-
15:47:08	Empty (3 mins 52 secs)	-	-
15:47:07	Empty Alert (1 sec)	-	-
15:46:57	Empty (10 secs)	-	-
15:30:37	Empty (16 mins 4 secs)	-	-
15:08:15	Empty (22 mins 19 secs)	-	-

Home Summary Reports

Exporting a Summary Report

Exporting via the Summary Reports screen

A Seclusion Summary Report can be exported either via the Summary Reports screen or via the Seclusion Session Report screen for a specific seclusion session.

Selecting the **Summary Reports** tab on the Seclusion Overview screen will open the Summary Reports screen where a list of all the reports for a maximum of two seclusion rooms can be viewed . The seclusion summary reports are retained in this list for seven days.

OxeVISION Summary Reports

Room: Staging Room
 Select All Summary Reports

Start Date	Start Time	End Time	Patient ID	View
20/10/22	14:22	14:22		

Room: Room 2
 Select All Summary Reports

Start Date	Start Time	End Time	Patient ID	View
20/10/22	14:22	In Progress		

Home Export Report

One or more reports can be selected by clicking the table's relevant row(s). Selected seclusion summary reports are highlighted with green shading and can be deselected by clicking the relevant row again in the table.

OxeVISION Summary Reports

Room: Staging Room
 Select All Summary Reports

Start Date	Start Time	End Time	Patient ID	View
20/10/22	14:32	In Progress		
20/10/22	14:22	14:22		

Room: Room 2
 Select All Summary Reports

Start Date	Start Time	End Time	Patient ID	View
20/10/22	14:22	In Progress		

Home Export Report

All summary reports for a particular room can be selected by checking the relevant Select All Summary Reports checkbox.

OXEVISION Summary Reports

Room: Staging Room

Select All Summary Reports

Start Date	Start Time	End Time	Patient ID	View
20/10/22	14:32	In Progress		👁
20/10/22	14:22	14:22		👁

Room: Room 2

Select All Summary Reports

Start Date	Start Time	End Time	Patient ID	View
20/10/22	14:22	In Progress		👁

🏠 Home

📄 Export Report

Once the intended Seclusion Summary Report(s) have been selected, clicking the Export Report button will navigate you to the Export Summary Report screen. Both the Email and Reason For Export fields must be completed before the Confirm Export button is clicked in order for the export to be successful. The Email field must contain a valid email address and the Reason for Export field must contain a text entry.

Export Summary Report

Enter your email address and reason for export

Email @oxehealth.com

Reason For Export Do not include personally identifiable information, e.g. names, dates of birth, etc.

Type your reason here...

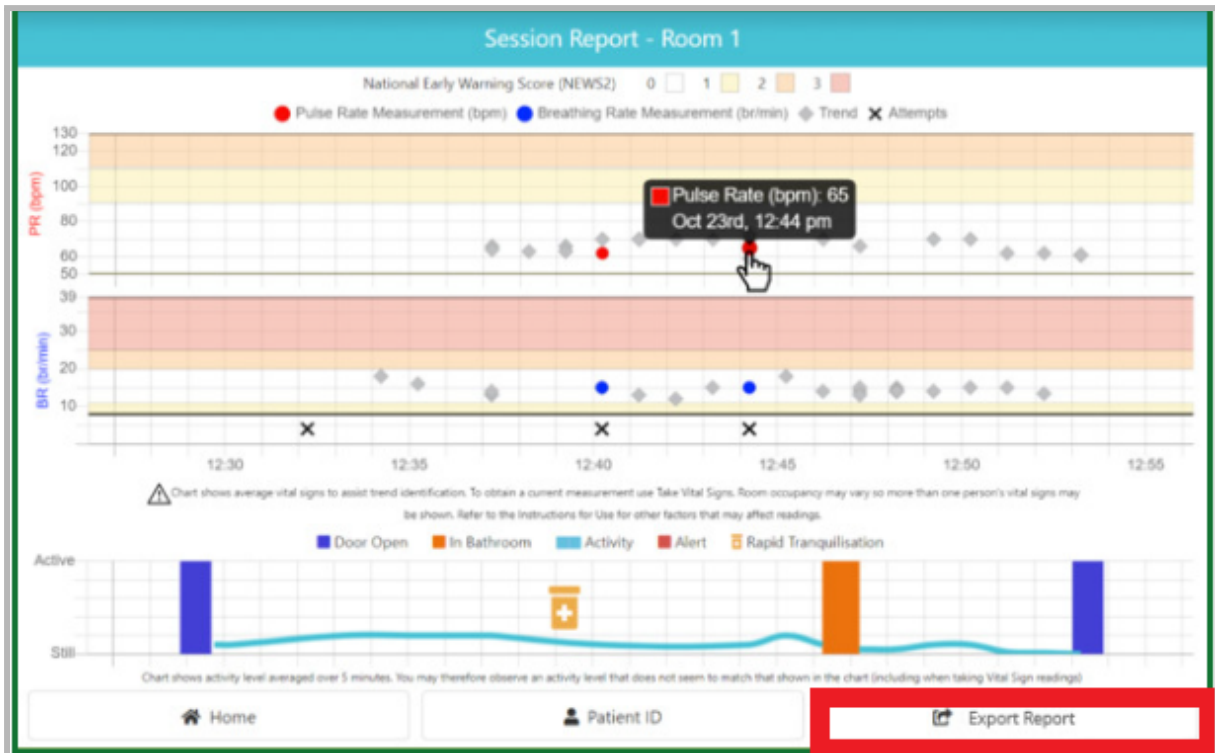
Note: This email will also be sent to jay.dhillon@oxehealth.com for audit purposes

Cancel

Confirm Export

Exporting via a Session Report

While a seclusion session is in progress, the corresponding Seclusion Summary Report can be exported by first clicking **Export Report** on the Session Report screen.



And then clicking **Export Report** on the Summary Report screen.

OXEVISION Summary Report

Patient ID : RT : Recorded x 0
 Room : Staging Room Door Open x 0 : 0 secs
 Start Date : 20/10/22 In Room x 0 : 0 secs
 Duration : 18 mins 17 secs In Bathroom x 0 : 0 secs
 Vital Signs : Attempted x 0, Vital Signs Taken x 0

Date/Time	Events	BR	PR
20/10/22			

Home **Export Report**

Clicking the **Export Report** button on the Summary Report screen will navigate to the Export Summary Report screen. Both the Email and Reason for Export fields must be completed correctly before the Confirm Export button is clicked in order for the export to be successful. The **Email** field must contain a valid email address and the **Reason for Export** field must contain a text entry.

Export Summary Report

Enter your email address and reason for export

Email Recipient's email @oxehealth.com

Reason For Export Do not include personally identifiable information, e.g. names, dates of birth, etc.

Type your reason here...

Note: This email will also be sent to jay.dhillon@oxehealth.com for audit purposes

Cancel Confirm Export

Clicking Confirm Export will send a PDF of the Seclusion Summary Report to the entered recipient's email and any default recipients specified for that ward.

Room Actions for Seclusion Rooms

The following additional room **Action Menu** features are available for seclusion rooms as shown below:

- Seclusion Room with Seclusion Session Report enabled only*:
 - **Add RT**
 - **Session Report**
 - **Patient ID (or patient configuration if enabled for Oxevision Observations)**
 - **Take Vital Signs (part of the Vital Signs medical device)**
 - **Vital Signs Trends (part of the Vital Signs medical device)**



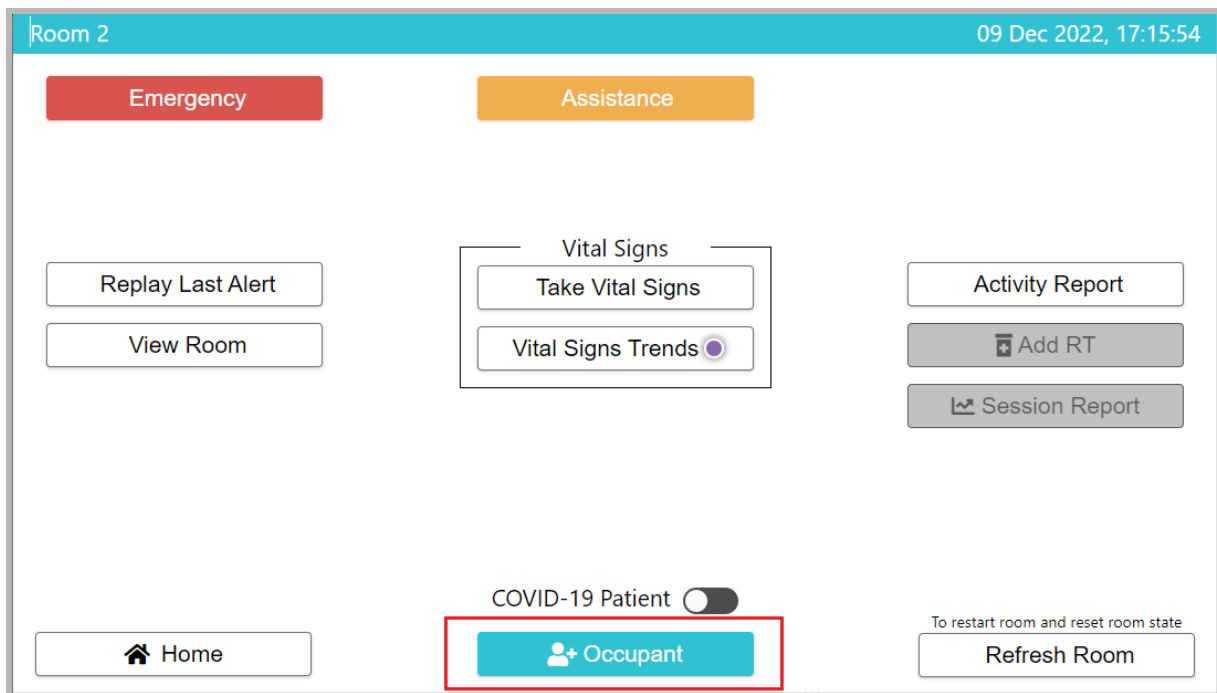
The room Action Menu may include other menu items for other product modules depending upon your configuration (refer to the other Oxehealth product instructions for use for more information).

Refer to the Oxehealth Vital Signs instructions for use for more information on how to use Take **Vital Signs** and **Vital Signs Trends**.

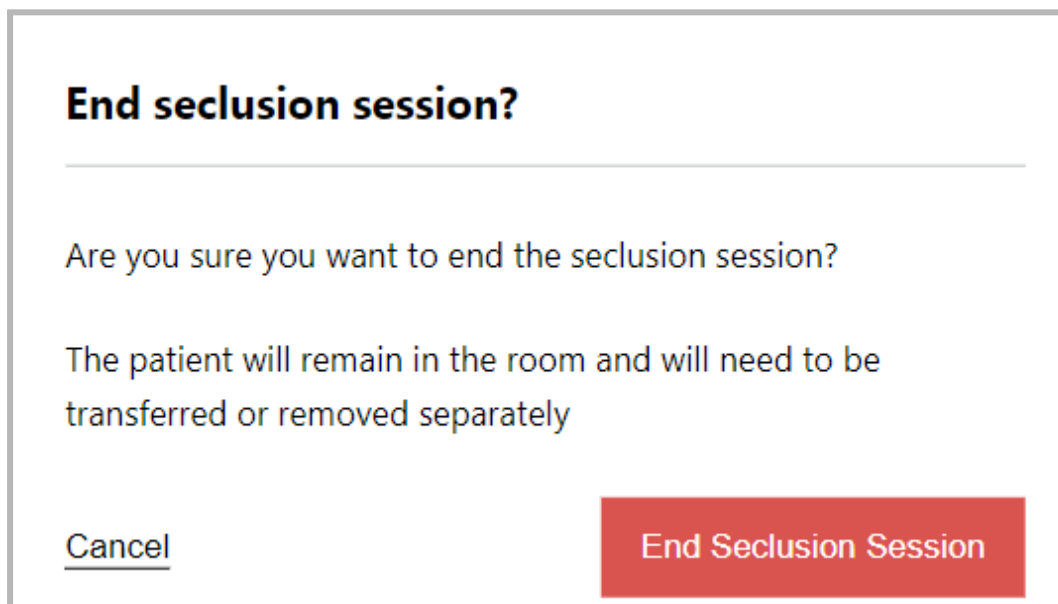
Patient Configuration on Seclusion Rooms

Patients can be assigned to seclusion rooms by means of the patient configuration functionality. You can assign a patient to a seclusion room by clicking the **+ Occupant** button at the bottom of the **Seclusion Overview screen**.

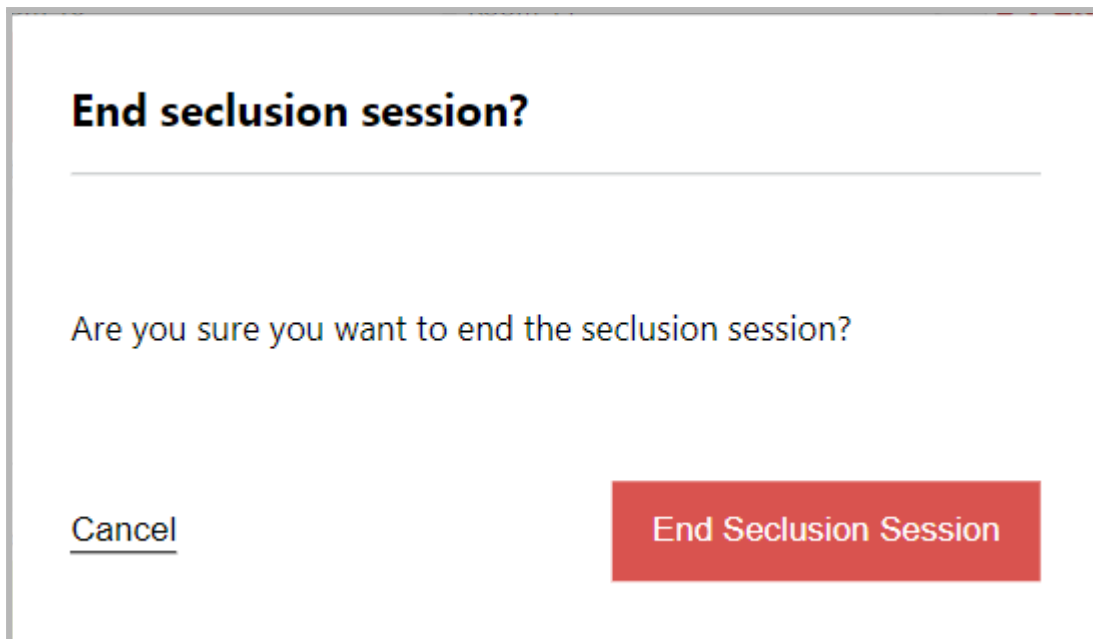
NOTE: Patient configuration is required to enable Oxevision Observations functionality and Patient ID will not be available if Patient Configuration is enabled



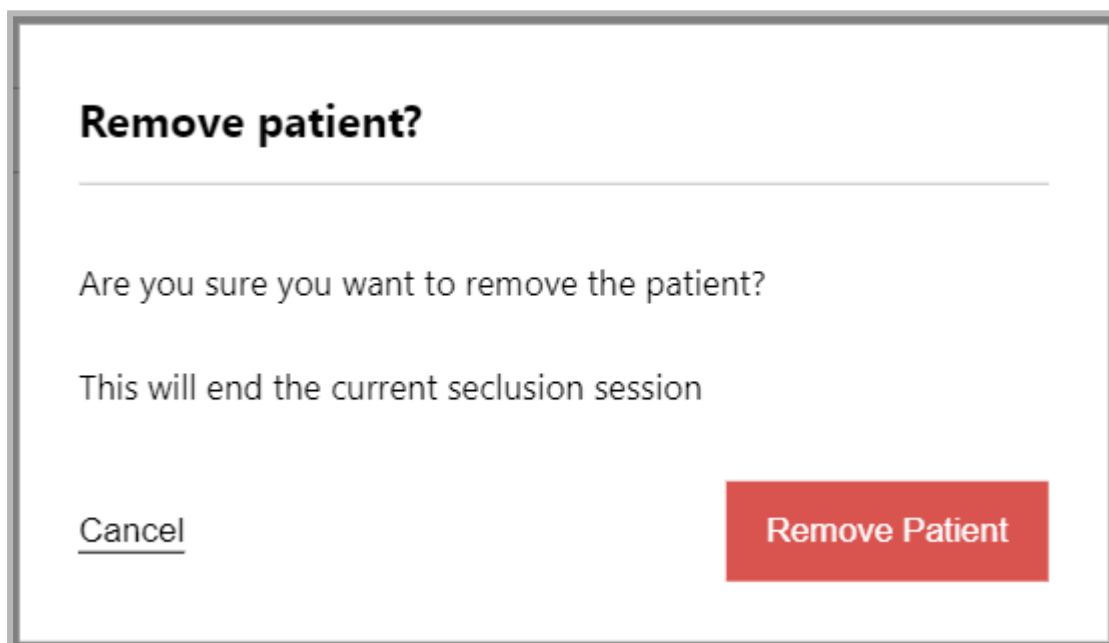
A seclusion session can be started or ended regardless of whether a patient is assigned to the room. If a patient is assigned to a room, and the seclusion session report is ended, then the session can end, but a message will be presented informing you that the patient is still assigned to the room. Post ending the seclusion session, the patient will remain assigned to the room until they are transferred or removed.



When a patient is not assigned to a room, a different message will be displayed to verify your intention to end the session, with no reference to a patient.



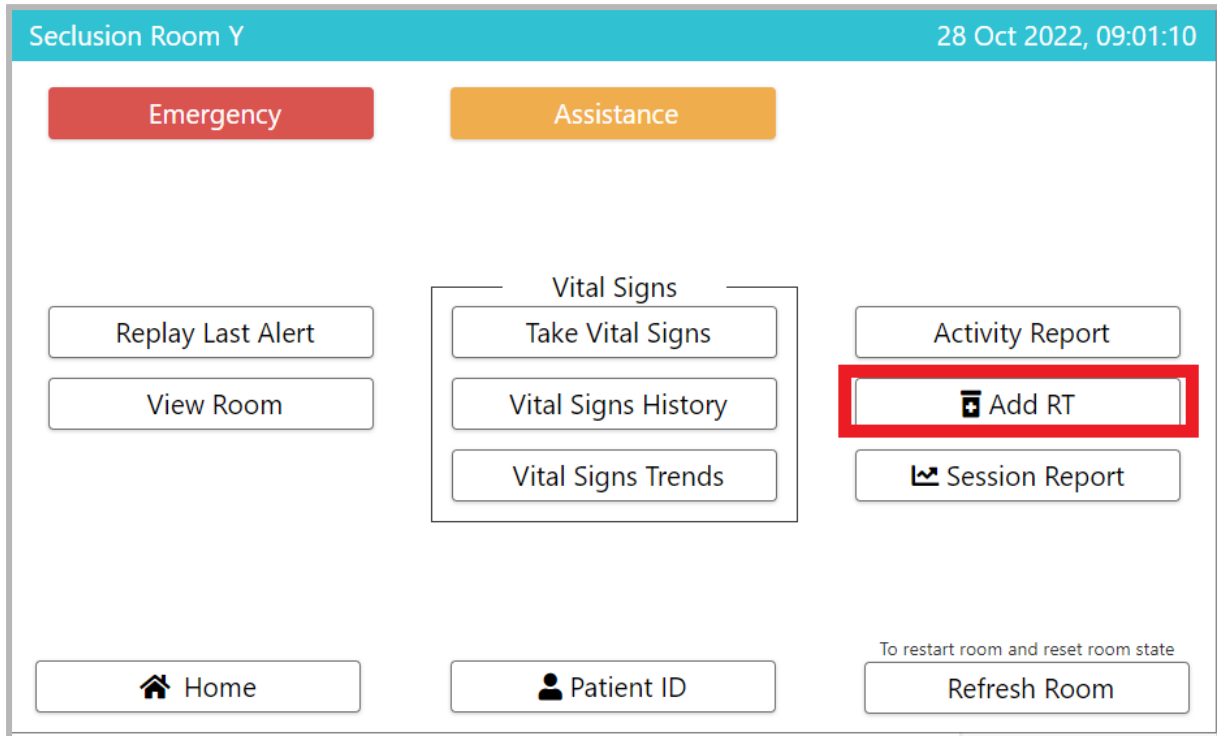
When a seclusion session report is active, and you instigate to transfer or remove a patient, a message is displayed notifying you that the action will end the session if you proceed. By clicking **Cancel**, the action is cancelled and the action screen remains displayed. Clicking **Remove Patient** or **Transfer Patient**, the instigated action will be complete, and the Room **Action Menu** screen will be displayed.



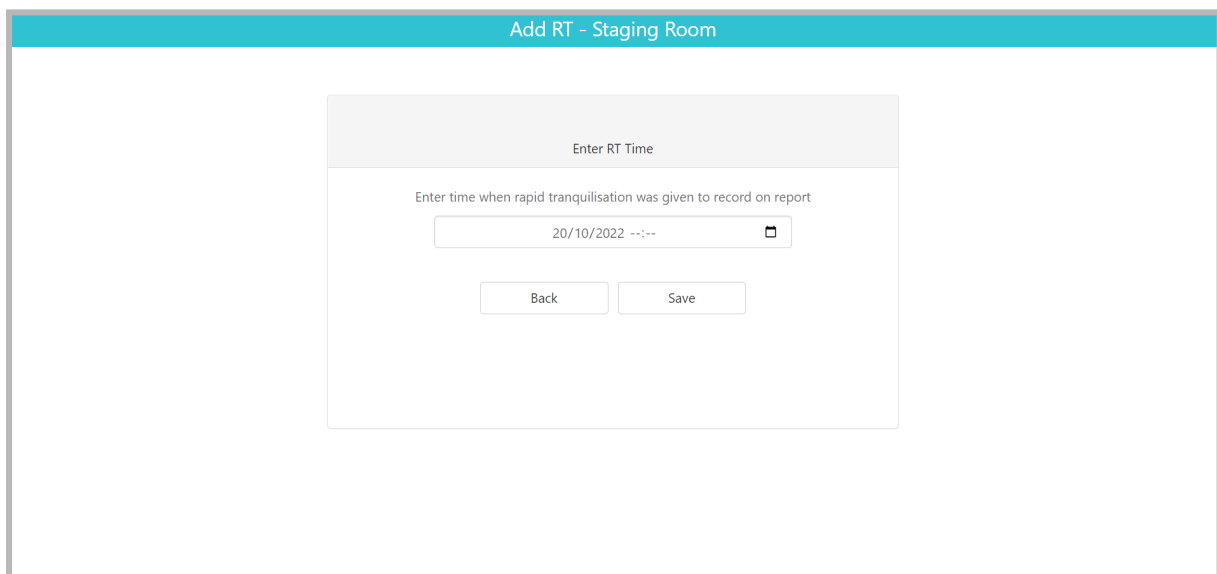
When a patient is assigned to a seclusion room, and the seclusion room is enabled on a shared device with a standard room, the patient can be transferred to a standard room using the transfer room feature within patient configuration. This is the same for transferring a patient from a standard room to a seclusion room - these can be actioned if the rooms are configured on a shared device group.

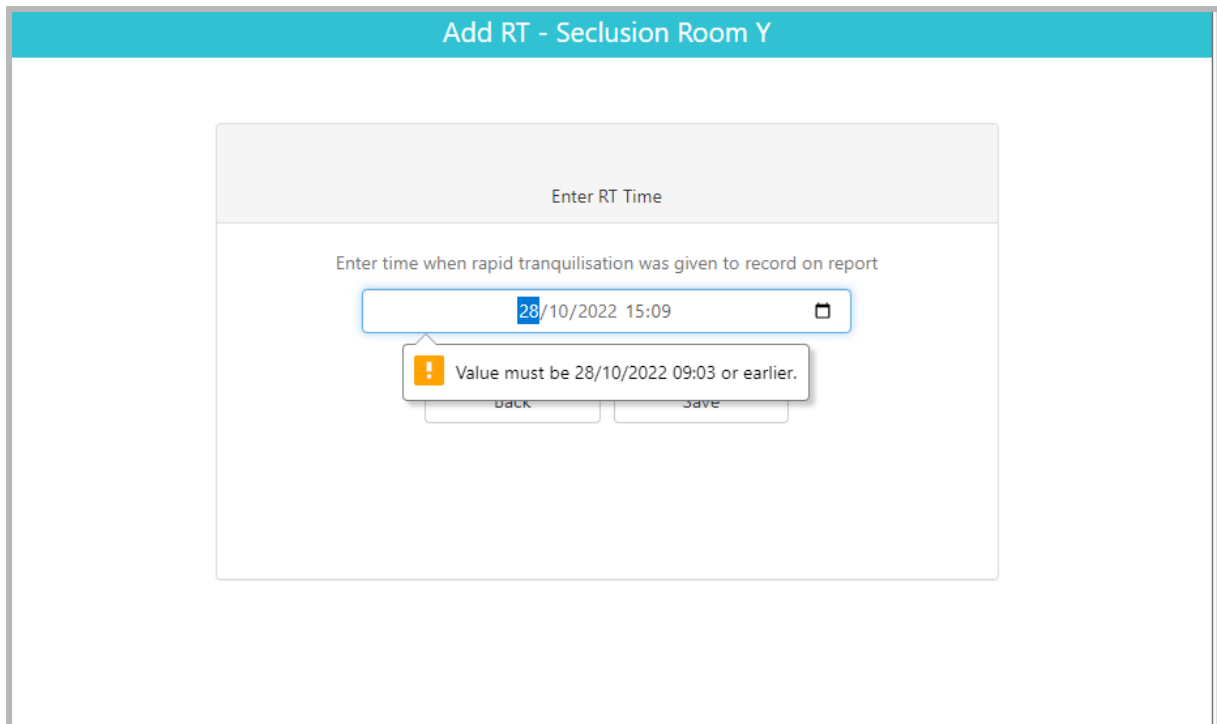
Tracking when Rapid tranquilisation is administered

In the case where Rapid Tranquilisation (RT) is administered, the **+ Add RT** button allows you to record instances of rapid tranquilisation which will then be included in the respective Seclusion Session Report and Seclusion Summary Report. Clicking **+ Add RT** on the room **Action Menu** screen for the selected room opens the **Add RT** screen.



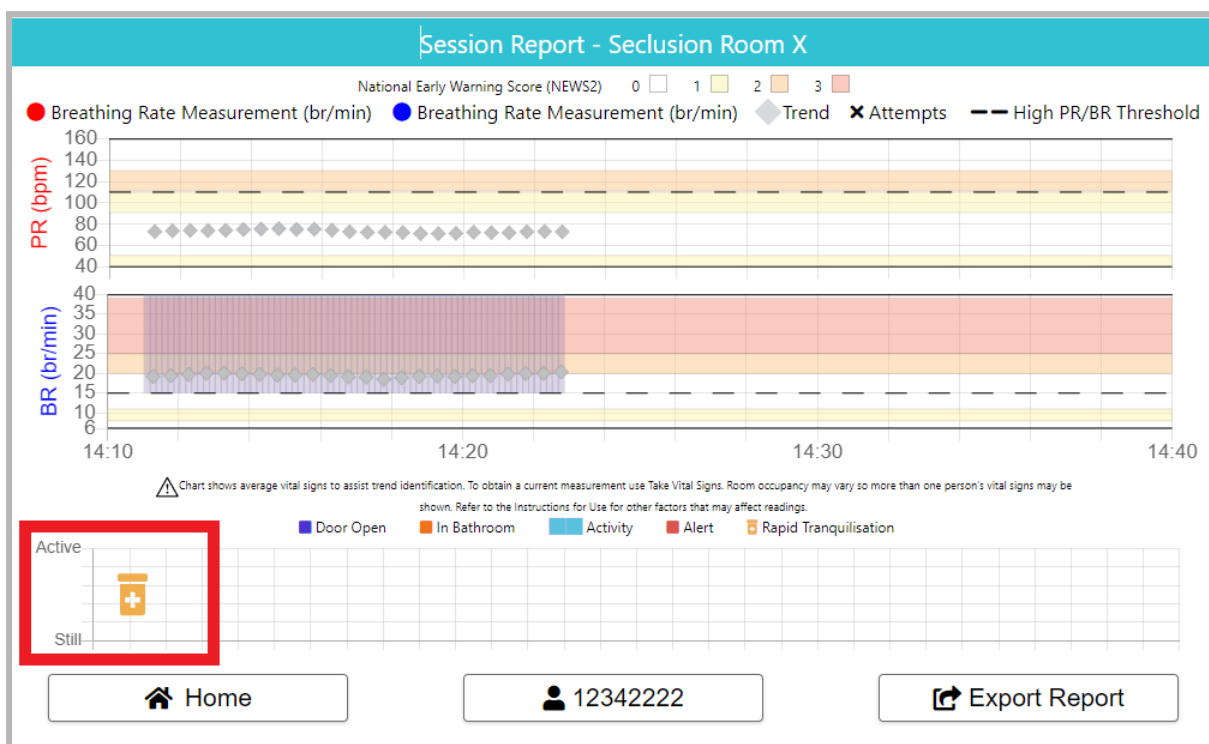
Enter a date and time when the rapid tranquilisation was given and click **Save** to record the event.





The screenshot shows a web form titled "Add RT - Seclusion Room Y". Inside the form, there is a section titled "Enter RT Time" with the instruction "Enter time when rapid tranquilisation was given to record on report". A text input field contains the value "28/10/2022 15:09" and has a calendar icon to its right. Below the input field, a yellow warning message box displays an exclamation mark icon and the text "Value must be 28/10/2022 09:03 or earlier.". At the bottom of the form, there are two buttons labeled "Back" and "Save".

Rapid tranquilisation events cannot be retrospectively entered prior to the start of a seclusion session, and events cannot have a time set in the future. If the start of the session time is selected, the system will automatically add 5 seconds to this time, so that it can be visible on the Seclusion Session Report. An example is shown below of how rapid tranquilisation events are displayed on a Seclusion Session Report.



An example is shown below of how rapid tranquilisation events are displayed on a Seclusion Summary Report.

oxe vision Summary Report

Patient ID : 12342222 RT : Recorded x 1
 Room : Seclusion Room X Door Open x 0 : 0 secs
 Start Date : 28/10/22 In Room x 0 : 0 secs
 Duration : 22 mins 5 secs In Bathroom x 0 : 0 secs
 Vital Signs : Attempted x 1, Vital Signs Taken x 0

Date/Time	Events	BR	PR
28/10/22			
14:11:46	BR High (23 mins 13 secs)	-	-
14:11:05	RT Administered	-	-

Home Export Report

WARNING

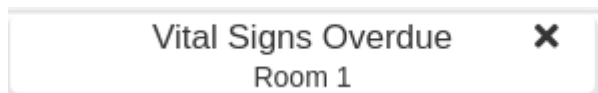
The Seclusion product is not a medication record or planning tool for tranquilisation of patients. Decisions or recommendations for administering tranquilisation must not be made based on the rapid tranquilisation indications in the Oxehealth Seclusion session report.

Click **Home** to return to the **Seclusion Overview Screen**.

Prompts for Vital Signs Overdue

When vital signs observations are due to be taken, a visual prompt will be displayed to remind you to take their vital signs. The timing of this prompt may be different for each seclusion room and is configured as part of your installation.

This prompt is displayed as a notification banner over all screens showing the seclusion room unless vital signs are already being taken, as shown below.



The prompt may be dismissed and closed by selecting **X** or swiping the prompt left or right. The prompt will be automatically removed if you take vital signs using the **Take Vital Signs** feature.

When you (or someone else) take vital signs observations using the **Take Vital Signs** feature, the timer will restart the timer and dismiss any **Vital Signs Overdue** prompts visible on other devices displaying the seclusion room.

NOTE

The vital sign observation protocol is subject to your organisation's vital signs observation protocol which may indicate the time required between each observation. For instance, if vital sign observations should be taken at 15-minute intervals, the prompt can be used to help remind the staff that the observation is due. This time period will be configured as part of your installation.

The Oxehealth Seclusion product should not be relied upon as a clinical tool for adherence to observation protocols, and this overdue prompt is provided only as a reminder to staff.

Sending Feedback to Oxehealth

To send feedback of any sort to Oxehealth, click the **Feedback** button in the top right corner of the screen. You will then see the **Feedback screen** below:

Feedback 21 Jul 2022, 14:04:42

Name	Contact number
<input type="text" value="Enter your name"/>	<input type="text" value="e.g. 01234 567 890"/>
Feedback Type	
<input type="text" value="General query"/>	
Do not include personally identifiable information, e.g. names, dates of birth, etc.	
Message	
<input type="text" value="Enter your message here"/>	

Select the **Feedback Type** (if this is available) and fill in the **Message** text field with the information you would like to share, your issues, suggestions, or questions and click **Send Feedback** to send the information to Oxehealth. Please also provide your name and contact details, if available, as this will help a support representative contact you if you require assistance. We will then receive your message automatically, and you will be returned to the **Seclusion Overview screen**.

If you do not wish to send feedback, click **Cancel**, and you will be returned to the **Overview screen**.



CAUTION

Do not include any subject identifying information in the feedback, e.g. names, dates of birth or NHS number.

Manufacturer



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